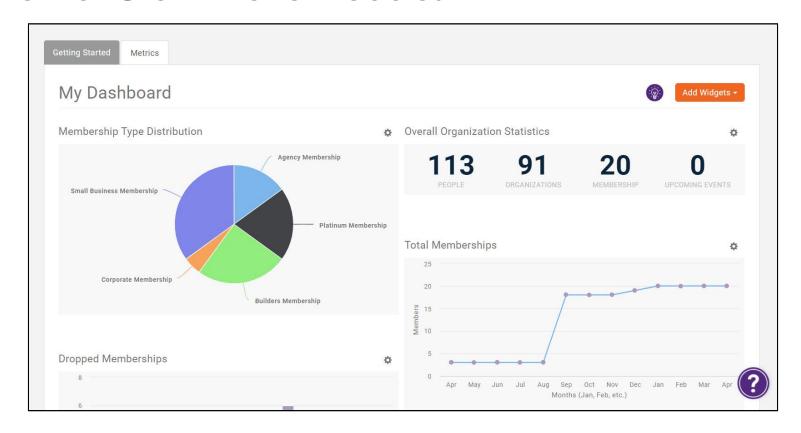
GrowthZone: Solution Overview

Agenda

System Navigation

Overview of GrowthZone Modules





Overview

GrowthZone is the smart association software designed to help you:

- Grow your membership
- Retain and engage your existing organizations or individuals
- Do more with less time



Overview

Easy to use, and designed to manage all the day-to-day operations of your organization

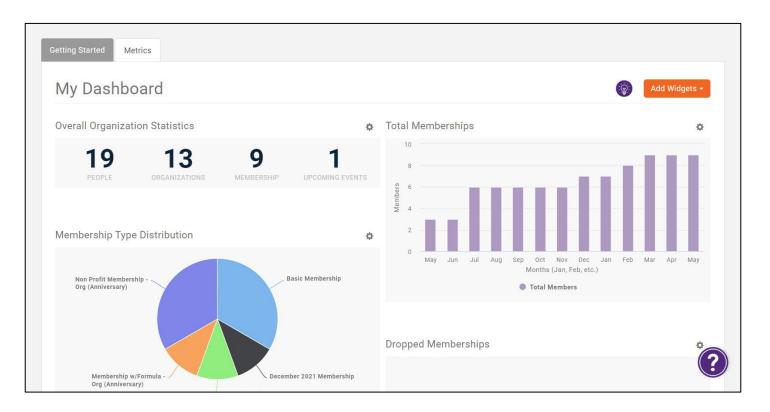
Three Different Views:

- Staff/Database View
- Member View
- Public View



Overview – Staff View - Database

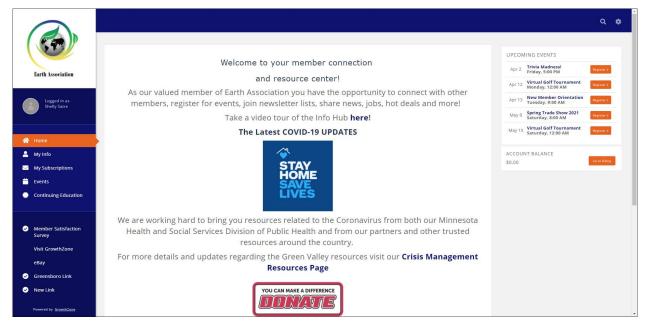
Where you will be able to manage all of your contacts and members, manage your events, generate and analyze reports, and work with the modules that you have selected



Overview - Member View - InfoHub

Members can

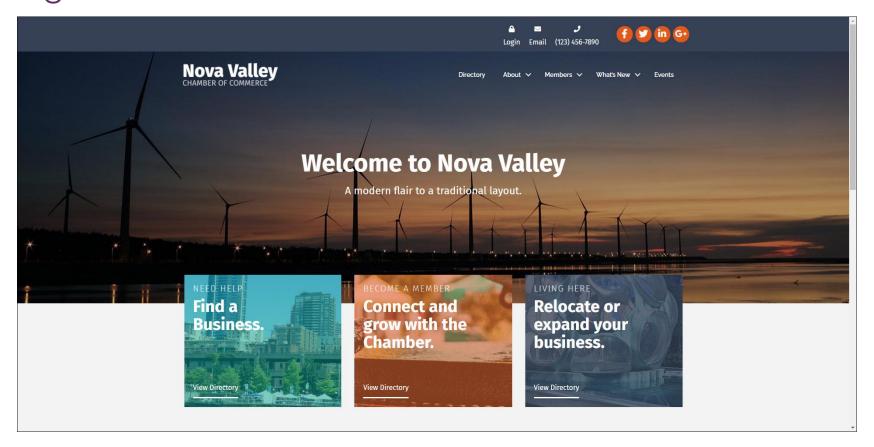
- Update own information (photos, directory listing, website, etc.)
- Manage their account and pay their bills
- Register for Events, enter New Events
- Enter Hot Deals, Member to Member Deals, & Job Postings...





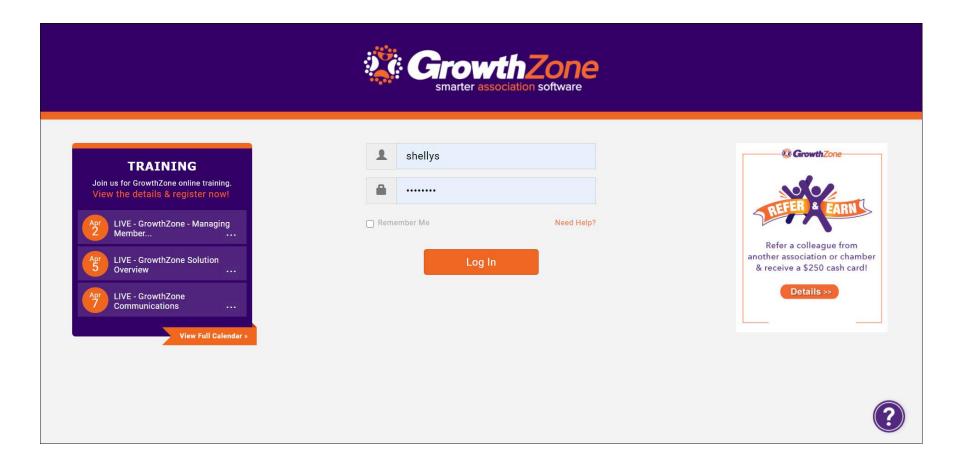
Overview - Website - Public View

We can design a website for you or assist in integrating to your existing site.



Staff View - Database

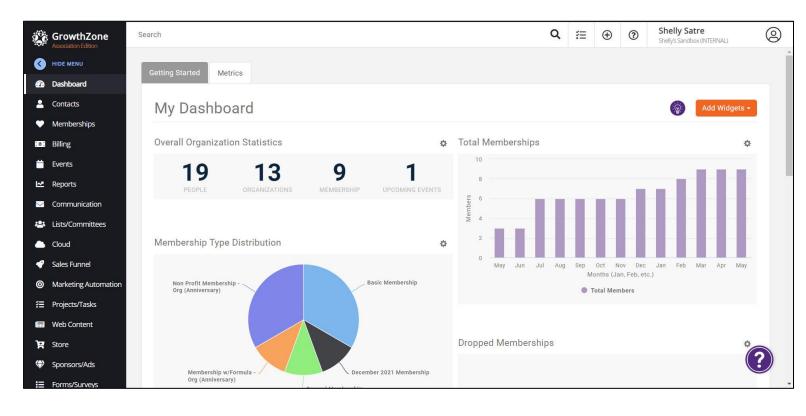
Logging In: https://growthzoneapp.com/login





Staff View – Database Navigation

Header
Navigation Panel
Work Space
Common Functions



Software Navigation - Header

Search

 The Search option allows you to easily search for Contacts, Members or Events





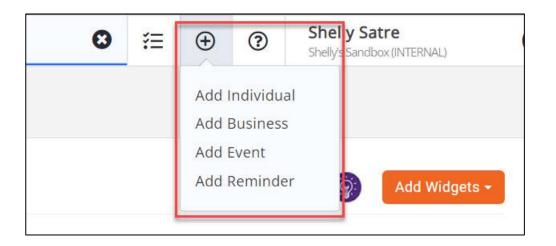
Software Navigation – Quick Actions

Add Individual Contacts...

Add Business Contacts...

Add Events...

Add Reminders...

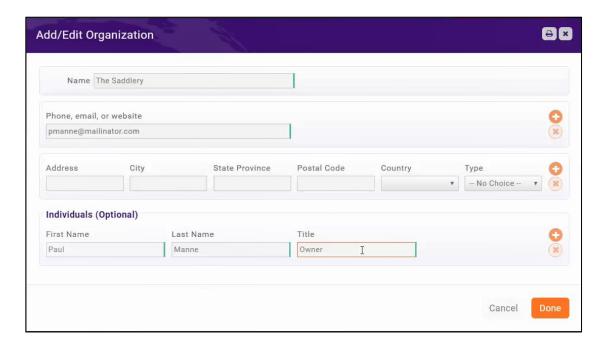




Software Navigation – Quick Actions

Example

Add Contacts - Organization



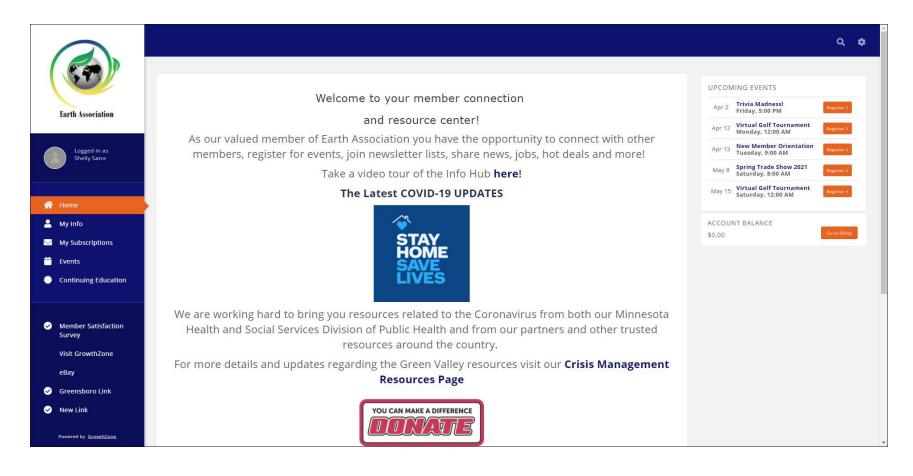


GrowthZone

Software Navigation – Info Hub

The logged on staff user can access the Info Hub by clicking

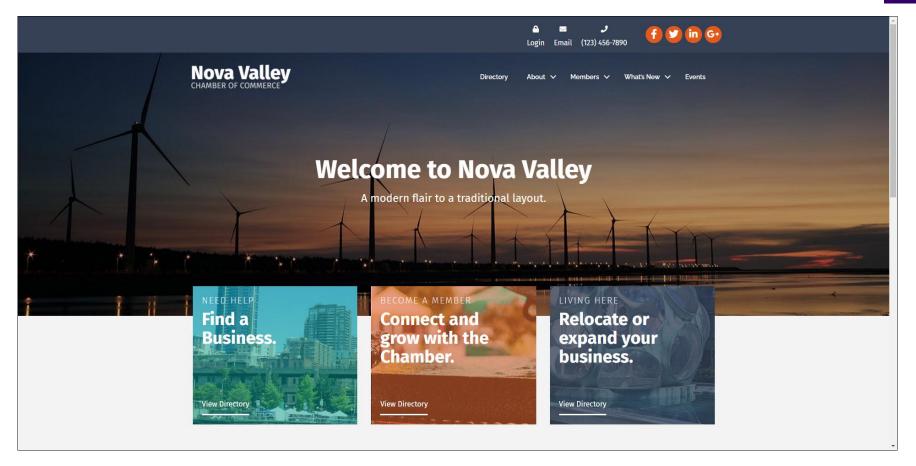




Software Navigation – Website

The logged on staff user can view your website by clicking #

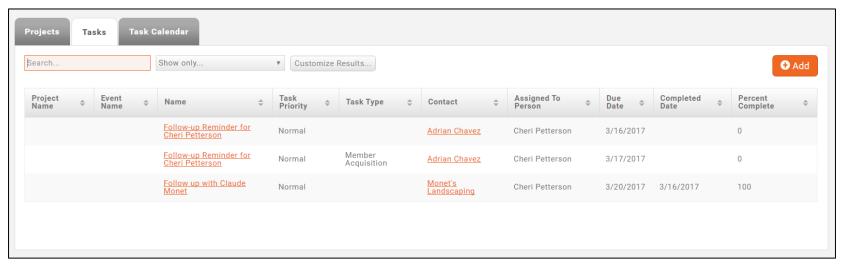




Software Navigation – Assigned Tasks

Go to your list of Assigned tasks by clicking





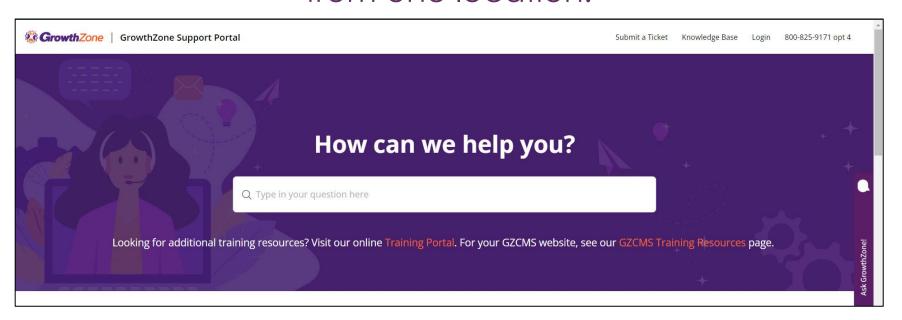


Software Navigation – Help

Go to the online Knowledge Base/ticket portal:



Search for articles, chat with Support, and Submit a ticket all from one location!



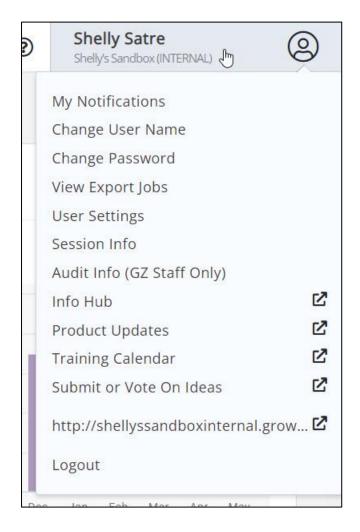
Software Navigation – Add'l Options

Options for the logged in staff member

- Notifications
- Change User Name or Password
- View Export Jobs
- User Settings
- Session Info

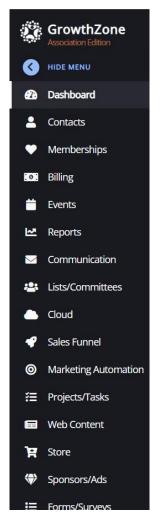
Plus links to:

- Info Hub
- Product Updates
- Training Calendar
- UserVoice
- GZCMS website (if applicable)



Navigation Panel

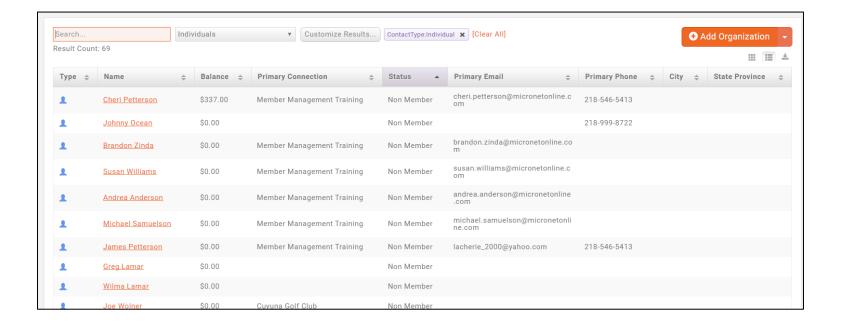
The Navigation Panel allows you to easily navigate to the module you want to work with





Work Space

When a module is selected in the Navigation Panel, details will be displayed in the work space





Common Module Functions

Search Function – search functions are available throughout the software

- Type ahead search
- Show Only
- Customize Results

	Search	Show only ▼	Customize Results		
	Result Count: 105				
L				1	
	Search	Customize Resu	lts ▼ Custo	mize Results ContactType:Individua	al 🗶
		AssignedTold:Cho	ri Pottorson 🕶 [Clear ΔΙΙ]		



Smarter association software

Common Module Functions

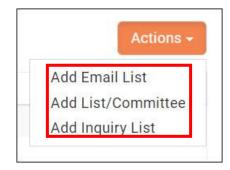
Add

- The module that you are using will dictate the options available
- The most commonly used options will be displayed on the button(s) in the upper right corner





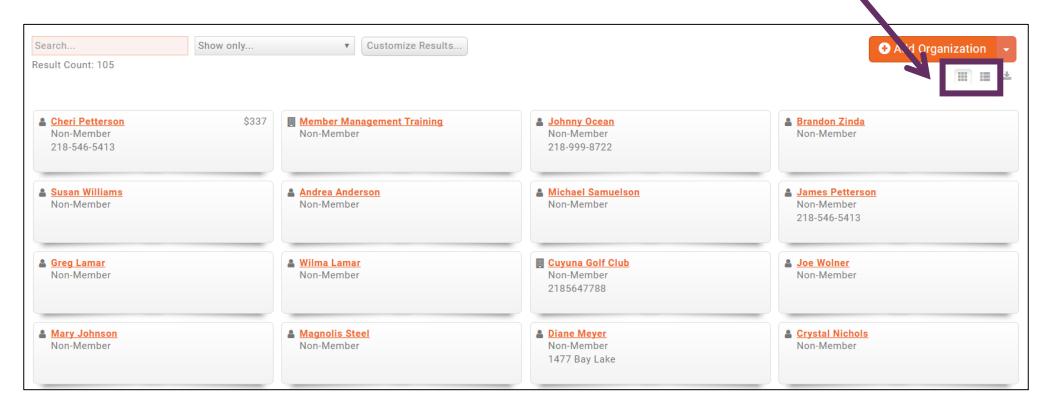
Memberships



Lists/Committees

Common Module Functions

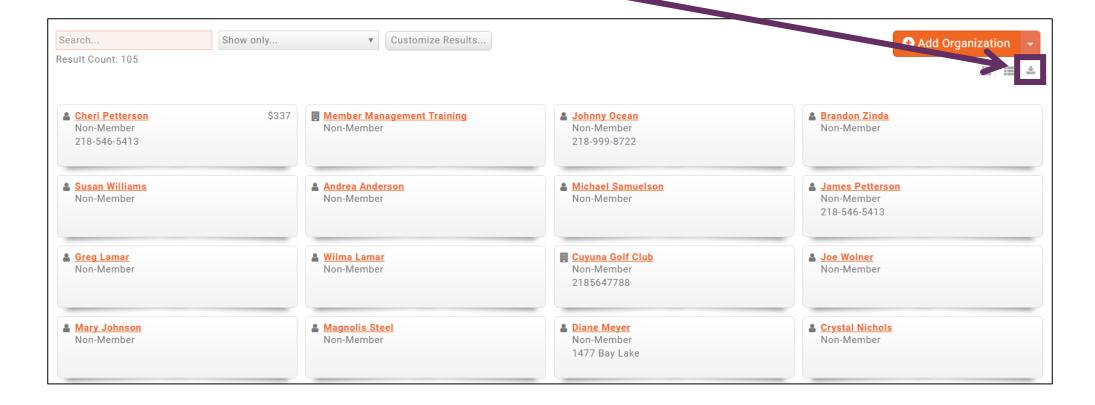
Changing displays from Cards to List and vice versa





Common Module Functions

Exporting List





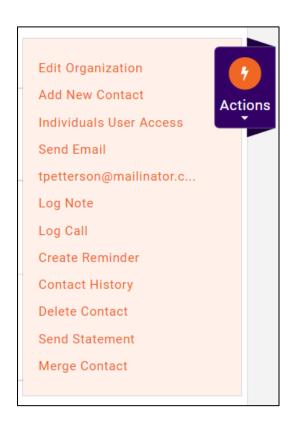
Other Common Functions

- Edit
- Add
- Login to Info Hub (as user)
- ▲ Download
- Communication Status

Note – some of the action buttons shown above may be hidden until you dwell/hover your mouse over them

Other Common Functions

- Clicking the purple Actions icon on a page will display a list of the command tasks performed in the module
- Tasks will vary per module

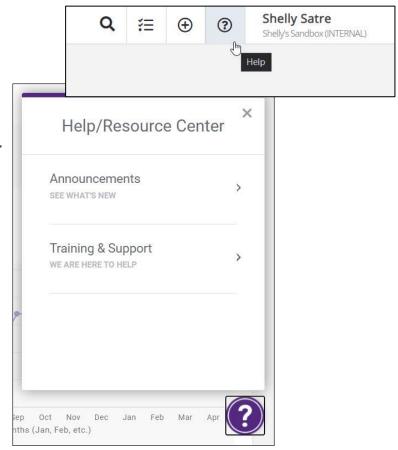




Other Common Functions

Help

- Accessible via the [9] in the header bar- this links directly to the Knowledge Base and can search for answers, submit a ticket, etc.
- A numbered link on the help button in the lower right corner indicates that there are new software developments for your review:



GrowthZone: Modules

Grow Faster – Acquire New Members

Lists/Committees

Communications

Contact Management

Membership Management

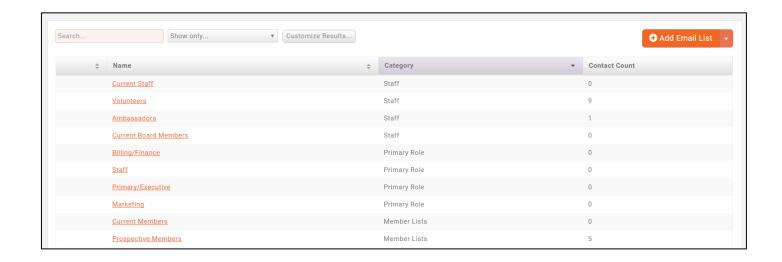
Chapters*

Sales Funnel*

* Require additional module subscription

Lists/Committees

The Lists/Committees module makes it easy to connect with and organize your members and individuals into groups for different types of communication



Communications

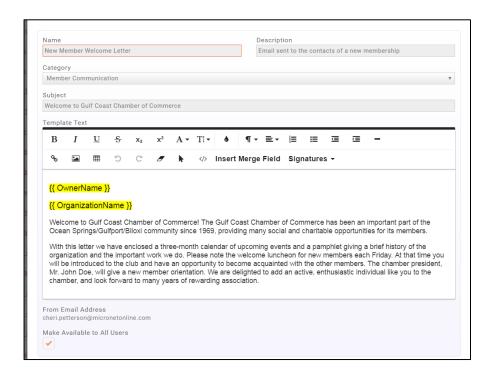
Templates

Categorization

Automated Messaging/Notifications

Individual/Group Emails

E-mail Receipt Tracking

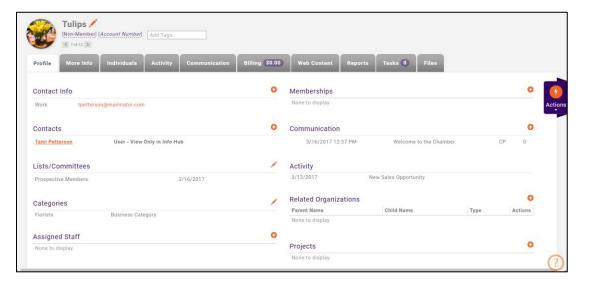




Contact Management

Contact Management allows you to easily track all important information about your contacts in one central location

Easily manage members activity, billing, and contact info in one central database





Smarter association software

Membership Management

Membership Application Form

- Integrated to your web-site
- If configured automatic notification to staff when an application is received

M	embership Application
Instr	uctions
Than	k you for your interest in our organization
Selec	ct An Option
Gen	eral Membership \$1,200.00 Annually + \$25.00 Setup
O Prei	mium Membership \$2,000.00 Annually + \$25.00 Setup
O Plat	inum Membership \$2,500.00 Annually + \$50.00 Platinum Membership Setup Fees
Ente	r Contact Information
First	t Name*
Last	Name*
Last	Name -

Sales Funnel*

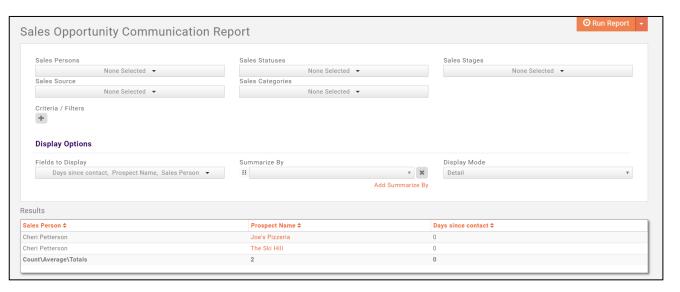
Provides a clear view of the opportunities currently available, showing you the revenue that your organization can make in the months ahead

es Category One-Time Revenue Recurring Revenue Estimated Close Date	Organization		Source			Sales Person	
select a Sales Categ 🔻 亡	Joe's Pizzeria		select a	Source	▼ 🔂	Cheri Petterson	₹
	Sales Category		Time Revenue	Re	curring Revenue	Estimated Clo	ose Date
obability Stage Status Won/Lost Date	select a Sales Cate	eg 🔻 😈					
	Probability	Stage		Status		Won/Lost Date	
select a Stage Active		select a Stage	v 😷	Active	▼		

Sales Funnel*

Allows for tracking:

- One time revenue
- Recurring revenue
- Probability of Sale
- Timeline
- Communications
- Tasks







Chapters*

The Chapters module allows you to tie membership applications, calendars, communications to chapter level



Retain & Engage Your Members

Events Management

Info Hub

Events Expo*

Sponsors/Ads*

Web Content*

Fundraising*

On-line Store*

Continuing Education*

* Require additional module subscription

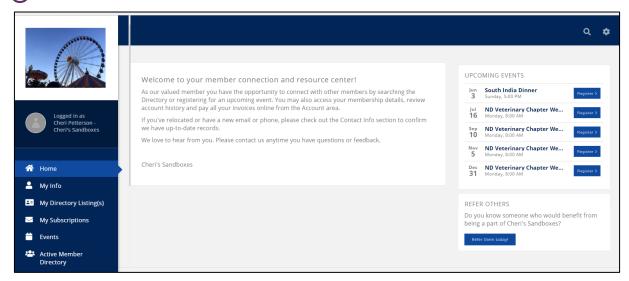
Events Management

The Events module is designed to help you navigate every aspect of the event process - everything from inviting attendees to tracking registrations to creating invoices.



Info Hub

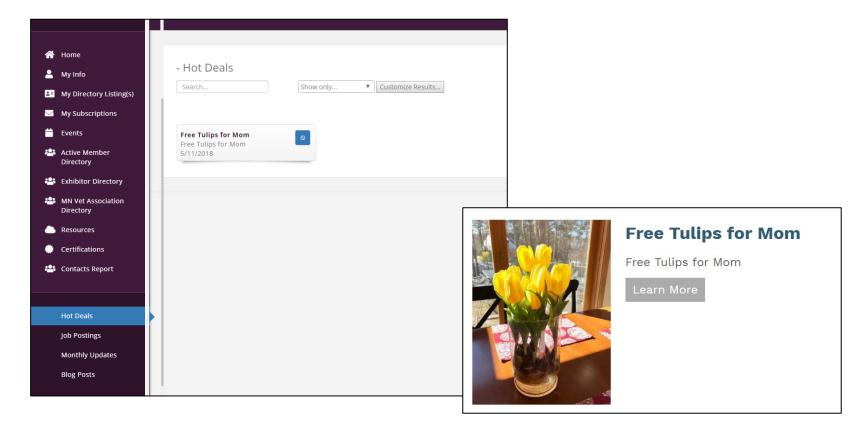
- Members can update your own information (photos, directory listing, website, etc.)
- Manage their account and pay their bills
- Register for Events, enter New Events
- Enter Hot Deals, Member to Member Deals, & Job Postings...





Web Content*

Provide additional benefits to members using hot deals, job postings and member to member hot deals



Events Expo Module*

With the Expo module, you can add sessions to your events, as well as manage event exhibitors



Sponsors/Ads*

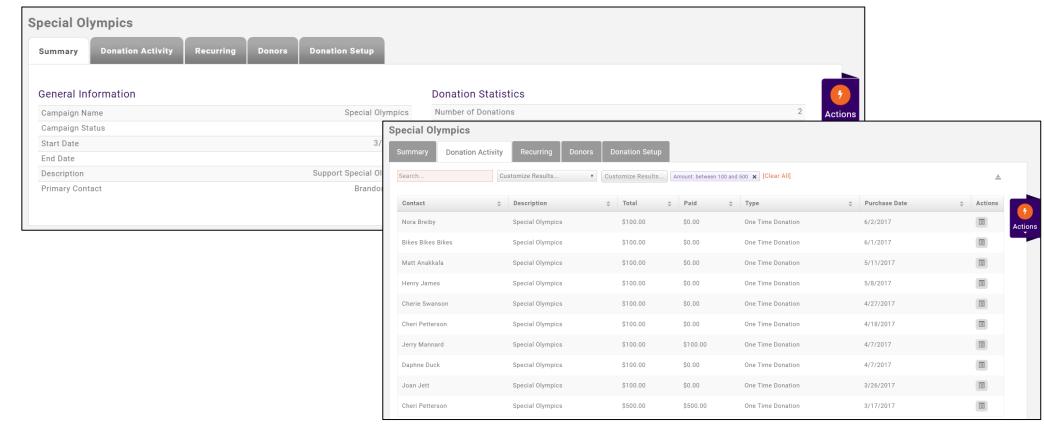
The Sponsors/Ads module provides options for offering advertising opportunities to your members

This will give them additional exposure, as well as bring in additional revenue to your association

Edit Advertisement		< 1 of 2 → 🔒 🗶
Contact Cheri Petterson Start Date 2/12/2018 Advertisement Url www.growthzone.com Advertisement List Advertising Type Full Banner	Description Ad for Cheri Petterson End Date 7/27/2019 Open In New Window Image Image	**************************************
Delete		Cancel Done

Fundraising*

Help the community with fundraising campaigns and track donations





Store*

The Store Module is a module that allows the association to sell additional resources/products to members

The integrated into your GrowthZone Software, makes selling and processing orders as simple as possible

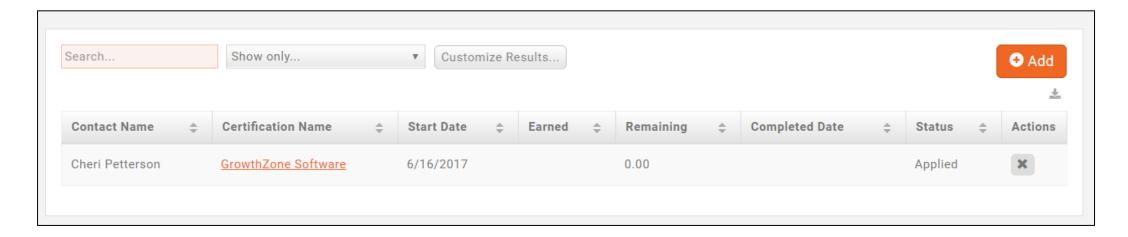




Continuing Education*

The Continuing Education module allows you to track certifications/continuing education events for your members

- Track hours
- Track Requirements
- Provide Certificates





Smarter association software

Do More with Less Time

Billing

Reporting

Forms/Surveys*

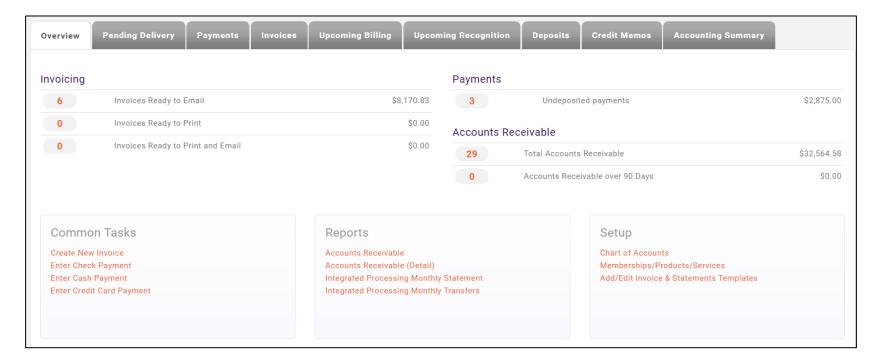
Project Management*

Marketing Automation*

* Require additional module subscription

Billing

- Easy creating of invoices
- Accepting Payments
- GrowthZone Pay

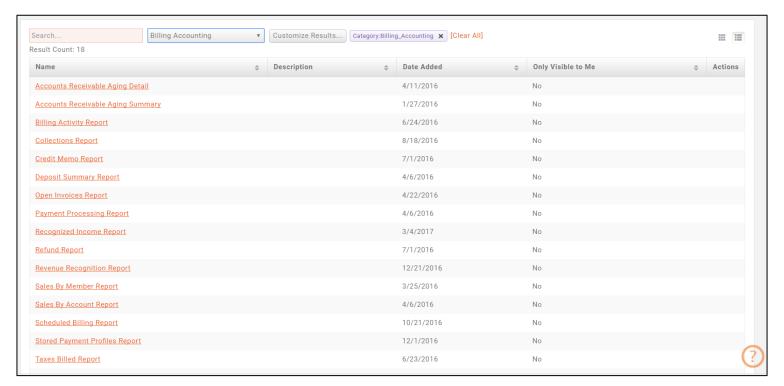




Reporting

Wide variety of reports for you to analyze all aspects of your organization

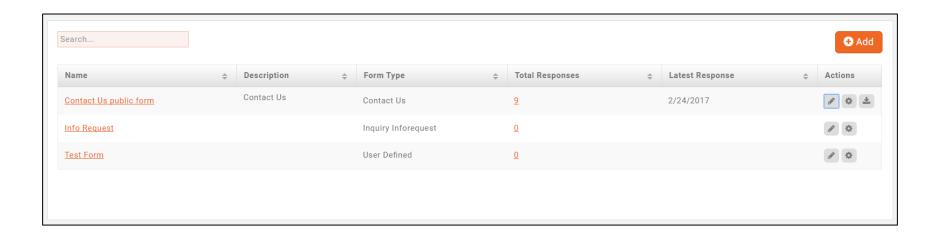
Customizable to meet your needs





Forms/Surveys*

Use Forms/Surveys to create online forms or insert links into emails to encourage and track responses





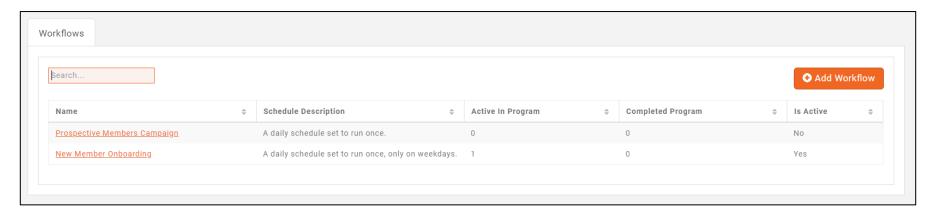
Project Management*

Streamline processes for membership acquisition, membership on-boarding, event planning...



Marketing Automation*

- The GrowthZone Marketing Automation module provides the functionality to set up automated workflows designed specifically around varying communication goals.
- For example, you may want to have a workflow for new prospects, or perhaps a drip campaign for new members. A workflow can be tied to a campaign list, that will then allow you to automatically send targeted information to key individuals and groups.



Questions?

Training and Support

Customer Service Hours:

Monday-Friday: 8am to 5pm (Central)

GZSupport@growthzone.com

800.825.9171, Option 4, then Option 2

Online Support Documentation:

GrowthZone Knowledge Base »

Training Calendar:

<u>View Training Event Calendar</u> »

Live Chat:

GrowthZone Support Portal (chat on far right) »