Managing your Fundraisers



Overview

Setting Up a New Fundraiser Campaign Sharing the Donation Link Managing Donations Fundraising Reports







GrowthZone

COVID-19... Impacts the small businesses in your community! How your chamber/association can help...Create Small Business Relief Campaigns



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GrowthZone can help you help them!

Using the GrowthZone Fundraising module you can create fundraising campaigns, promote those campaigns & manage donations



Setup your Fundraiser Campaign



Pre-requisites

- ✓ Setup <u>Goods/Services</u> to be used for donations/you wish to be sent after someone contributes pledges. Type = Donation
- ✓ <u>Create an Email Template</u> that will be sent as a thank you to your donors
- ✓ If you wish to use a separate gateway for donations, configure the required gateway







Add Your Fundraiser Campaign

Provide a name and description of your campaign both are displayed on your fundraiser page, make them compelling with a call to action!

See recommendations: <u>Increase</u> <u>Charitable Donations With These</u> <u>5 Words</u>



KB:	Add	a	Fundraiser	Cam	paign

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Campa 	ign Nar	me					S	tart Da	te						End D	ate					
Descrip	tion will	l appea	r on D	onati	ion fo	orm fo	r user:	s to viev	1.												
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Type	Some	uning																			
Goal Ai	nount						P	Primary	Contac	st											/
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Setup a Fundraiser Campaign

Assign Donation Fees

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- Suggest Donation Amounts
- Allow Donors to Setup a Recurring Donation
- Allow Donors to enter own Amount
- Allow Donations on behalf of Organization





Setup a Fundraiser Campaign

Item Small Business Donation 🔻	Description Small Business Donations	Is Pledge	Default To Suggested Amount
Minimum Amount	Suggested Amount	Show Minimum Amount	Allow Custom Amount
Allow donor to select donation	n start date	Suggested Amounts	
		100	×

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Small Business Relief Fund

Description

This Initiative will supply financial assistance and support to small businesses in the Green Valley Community by providing grants, tools and resources to help during the COVID-19 crisis. You can make a difference by making a small donation to this fund. Make a donation today, to help our small business continue to thrive during these difficult times.



Gift Designation					
Type	Suggested Amount	Gift Amount	Frequency	Total	
Small Business Donations Minimum Amount: \$5)	25	25	One Time 🔻	25	
	25	_		Total Amount	
	20			25.00	
	50				

Share your Campaign

- ✓ A link to your campaign page is automatically created on the Setup screen
- This link can be shared in a variety of ways, i.e. via mass email, embedded as a page on your website, etc.



Businesses across our community are being negatively affected by the economic effects of COVID-19A and need your support! These are our friends and neighbors, and we believe it's important we help them confront the economic challenges they face. Green Valley Chamber has created A Small Business Relief Fund to help! Our goal is to help our neighborhood small businesses maintain their livelihood, and continue to foster a vibrant community during these difficult times.

Click here to Donate today!

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Update/Edit Campaign Details

Changes/Updates to the basic information (displayed on the Summary tab) by clicking the large purple Actions button

Immary Donation Activity	Recurring Donors Dona	ation Setup		
eneral Information			Donation Statistics	
ampaign Name		Small Business Relief Fund	Number of Donations	
ampaign		Active	Goal Amount	Edit Campaign
atus		2/25/2020	Current Amount Paid	Add Stratic control
and Date		5/25/2020	Remaining Pledged Amount	Enter Case uppage
	1.4	0/31/2020	Remaining to Goal	
escription This Initiative will su	pply financial assistance and support to	o small businesses in the Gr		Send email to Donors
rimary Contact		Cheri Petterson		Delete Campaign

KB: Update Campaign Details



Manage Your Donations



Donation Process Flow

- 1. Donation is entered from the donation form or from the back-office
- 2. A Thank You email is sent to the Donor
- 3. Staff who have subscribed to "On-line Donation Notice" will receive a notification
- 4. If the donor chose to pay by credit card:
 - Invoice & payment recorded on the donor's Billing tab
 - If the donor has chosen a recurring option, schedule is setup on the Billing tab
- 5. If the donor chose to be invoiced
 - An invoice is generated, <u>not sent</u>
 - The invoice is recorded on the contact's Billing tab
 - If the donor has chosen a recurring option, schedule is setup on the Billing tab

IMPORTANT: If the donor is NOT a contact in your database, one will be created as a Non Member



Manage Donations

Enter a Donation from the Back-office

- If you are contacted by a donor, and they wish you to enter a donation for them, you can easily do this from the back-office
- KB: Manually Add Donations from the Back-office

Summary Donation Activity Recurring	Donors Donation Setup		
General Information		Donation Statistics	
Campaign Name	Small Business Relief Fund	Number of Donations	
Campaign	Active	Goal Amount	Edit Campaign
Start Date	3/35/3030	Current Amount Paid	Add Donations
End Date	9/31/2020	Remaining Pledged Amount	Enter Ca Donation
Description This Initiative will supply financial assis	tance and support to small businesses in the Gr	Remaining to Goal	Send email to Donors
Primary Contact	Cheri Petterson		Delete Campaign



Manage Donations

Enter a Donation & Check from the Back-office

- ✓ If you have received checks from individual who wish to make a one time donation, and who have not filled in your donation form, you can easily add the donation information and the payment at the same time
- \checkmark Not to be used to pay for an existing invoice
- ✓ KB: Add a Donor & Check Simultaneously

Summary	Donation Activity	Recurring	Donors	Donation Setup		
General Inf	ormation				Donation Statistics	
Campaign Na	ime			Small Business Relief Fu	nd Number of Donations	and the second
Campaign				Act	ve Goal Amount	Edit Campaign
Status				9/96/90	Current Amount Paid	Add Donations
End Date				9/23/20	Remaining Pledged Amount	Enter Cash Donation
Description	This Initiative will su	ipply financial as	sistance and sup	port to small businesses in the	Remaining to Goal	Send email tempors
Primary Cont	act			Cheri Petters	on	Delete Campaign



View All Donation Activity

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You can view a summary of all donations, on the Donors tab.

mmary Donation Act	ivity Recurring	Donors Donation Setup			
arch	Show only	Customize Results		A	dd Donations
contact	Donations	Donated Total	Amount Collected/Paid	Total Committed	\$
Place for Dogs	1	\$100.00	\$0.00	\$1,300.00	
Grandy's	1	\$25.00	\$0.00	\$325.00	
ennie's Wine Shin	1	\$500.00	0.0.0	\$500.00	

Manage Recurring Donations

You can view and manage donors who have recurring donations on the fundraiser Recurring tab

KB: <u>Manage Recurring Donations</u>

Small Business R	elief Fund									
Summary Donation	n Activity Rec	urring Donors	Donation Setup							
Search	Customiz	e Results							Add D	onations
Contact 🗢	Frequency 🌲	Total Pledge 🌲	Recurring Amount	♦ Paid ♦	Remaining 🌲	Start Date 🌲	End Date 🔶	Status 🌲	Ref #	Actions
A Place for Dogs	Monthly	\$1,300.00	\$100.00	\$0.00	\$1,300.00	3/26/2020	3/26/2021	Active	1	A
Grandy's	Monthly	\$325.00	\$25.00	\$0.00	\$325.00	3/26/2020	3/26/2021	Active	1	Ø



View Full List of Donors

You can view the full list of your donors on the Donors tab. KB: <u>Manage Recurring Donations</u>

S	mall Business	s R	elief Fund	1																
	Summary Don	atio	n Activity	Rec	urring	Don	ors	Donation Setup												
	Search		Cus	stomiz	e Results													A	dd Do	onations
	Contact	\$	Frequency	*	Total Ple	edge	\$	Recurring Amount	*	Paid	\$ Remaining	\$ Start Date	*	End Date	*	Status	*	Ref #	\$	Actions
	A Place for Dogs		Monthly		\$1,300.0	0		\$100.00		\$0.00	\$1,300.00	3/26/2020		3/26/2021		Active		1		AN
	Grandy's		Monthly		\$325.00			\$25.00		\$0.00	\$325.00	3/26/2020		3/26/2021		Active		1		AN



Send an E-mail to all Donors

- After responding to an appeal, donors are too often left wondering how their money is being used and whether it will actually have an impact...
- Keep your donors up to date on how the funds are being used!
- KB: <u>Send an E-mail to all Donors</u>
- See other ideas for keeping in touch with your donors: <u>https://www.classy.org/blog/want-donors-to-give-again-read-this/</u>





Donation Reports



Donation Reports

Fundraiser History by Donor: The Fundraising History By Donor

Report allows you to easily view the sum of donations for individual donors or all donors.

KB: <u>Fundraiser History by Donor</u>

Results												
Campaign Name ≑	Donation/Pledge Item ≑	Donation/Pledge Description \$	Donation Date ≑	Donor Name ≑	Donor Email 🗢	Donor Address ¢	Donor City ≑	Donor State Province ¢	Donor Postal \$	Donor Phone \$	ls Pledge ¢	FI
Special Olympics	Special Olympics Pledge	Special Olympics Pledge	1/11/2020	Cheri Petterson	cheri.petterson@growthzone.com	547 Lilac Avenue	Crosslake	MN	56442	218- 546- 3456	No	М
Special Olympics	Special Olympics Pledge	Special Olympics Pledge	2/11/2020	Cheri Petterson	cheri.petterson@growthzone.com	547 Lilac Avenue	Crosslake	MN	56442	218- 546- 3456	No	М
Special Olympics	Special Olympics Pledge	Special Olympics Pledge	3/11/2020	Cheri Petterson	cheri.petterson@growthzone.com	547 Lilac Avenue	Crosslake	MN	56442	218- 546- 3456	No	М
Special Olympics	Special Olympics Pledge	Special Olympics Pledge	4/11/2020	Cheri Petterson	cheri.petterson@growthzone.com	547 Lilac Avenue	Crosslake	MN	56442	218- 546- 3456	No	М
Small Business Relief Fund	Small Business Donations	Small Business Donations	3/26/2020	A Place for Dogs	cheri.petterson@growthzone.com	24400 Smiley Road	Nisswa	MN	56468		Yes	Q
Small Business Relief Fund	Small Business Donations	Small Business Donations	3/26/2020	Grandy's	grandy@mailinator.com	23541 Main Street	Crosby	MN	56441		Yes	(?



Donation Reports

Recurring Donations Report: The **Recurring Donations Report** allows

you to generate a list of all contacts who have setup recurring donations for a fundraiser. This may be useful in budgeting and planning.

KB: <u>Recurring Donations Report</u>

Donor Name ≑	Campaign Name \$	Pledge/Donation Item €	Status ¢	Gift Designation 🗢	Donation Created Date \$	Donation Start Date \$	Donation End Date 🖨	Total Donation Amount ≑	Donation Amount Paid \$	Donation Amount Remaining \$	Tribute Name ≎	Frequency \$
A Place for Dogs	Small Business Relief Fund	Small Business Donations	Inactive	Small Business Donations	3/26/2020	3/26/2020	9/26/2020	1,300.00	0.00	0.00		Quarterly
Grandy's	Small Business Relief Fund	Small Business Donations	Active	Small Business Donations	3/26/2020	3/26/2020	3/26/2021	325.00	0.00	325.00		Monthly
Aiden Greene	Small Business Relief Fund	Small Business Donations	Active	Small Business Donations	3/27/2020	3/27/2020	3/27/2020	0.00	0.00	0.00		Quarterly
Tulips	Small Business Relief Fund	Small Business Donations	Active	Small Business Donations	3/27/2020	3/27/2020	11/27/2020	225.00	0.00	225.00		Monthly
Allison Wilson	Special Olympics	Special Olympics Pledge	Active	Special Olympics Pledge	12/21/2018	12/21/2018		0.00	1,000.00	-1,000.00		Annually
Cheri Petterson	Special Olympics	Special Olympics Pledge	Active	Special Olympics Pledge	11/11/2019	11/11/2019		0.00	0.00	0.00		Monthly
								1,850.00	1,000.00	-450.00		



In conclusion...

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A great way to support your community businesses during these uncertain times is to start a fundraising campaign. GrowthZone is helping you help them by through the Fundraising Module. See full details and instructions in our on-line WIKI: <u>Fundraising</u>



Questions?