

## **SCHEDULE**

9:30 – 10:00	Check-in
10:00 - 10:15	Welcome, Introductions
10:15 - 11:30	Maintaining a Healthy & Clean Database  A clean database leads to overall productivity while dirty data can be hurting your organization. Learn best practices for cleansing & maintaining a healthy database.
11:30 - 12:00	Product Review
12:00 - 1:00	Lunch
1:00 - 2:30	Engaging Your Members in the Info Hub  Learn ways to make the most of the Info Hub and how to encourage your members to be more independent with their membership.
2:30 - 2:45	Break
2:45 - 3:45	5 Things You Should Know About Reporting This session will cover some of the common functions of reports, as well as providing some tips and additional options within reports.
3:45 - 4:30	Using Marketing Automation for New Member Onboarding  Learn to set up automated workflows designed specifically around new member onboarding.
4:30 - 5:30	Account Management Presentation Happy Hour

## **RESOURCES**



Thank you for attending the conference! Scan this QR code with your smartphone camera or go to bit.ly/3KBYhNW to find the agenda, handouts, and articles referenced in sessions.



Integrated Payment Processing

Process one-time and automatic credit card, debit card, and US bank account payments with GrowthZone Pay.