## 10:00am-1:00pm:

- Lists/Committees
  - More than just static groups of members you can email, discover how you can take your lists to the next level.
    - Create Smart Lists
    - Publish Lists of contacts to your website (i.e. BoD, Staff)
    - Import contacts into your database in bulk
- Email Designer
  - o Find out all the tips and tricks of the Email Designer interface (included with your subscription to the Marketing Automation module).
    - Standard Tools
    - Custom Tools
    - Working with Templates
- Marketing Automation
  - We'll go over 5 Best Practices for Marketing Automation and include some example workflows to get you started.

## 1:00pm-2:00pm: Lunch Break

## 2:00pm-5:00pm:

- Engaging Members through the Info Hub
  - Learn how to make sure your members know about the Info Hub and how they can log in and use it to make their (and your!) life easier.
    - Updating contact info, directory listings, and billing preferences
    - Registering for events
    - Posting content (job listings, member to member deals)
    - Interacting with other members
- Event Setup and Management
  - The Events module is designed to help you navigate every aspect of the event process - everything from inviting attendees to creating invoices and managing registrations.
    - Registration Types and Discounts
    - Additional Items and Custom Fields
    - Event Messaging and Communications
    - Managing Registrations and Table/Team Management
    - Printing Badges and Checking In Attendees







