GrowthZone Florida Users Conference

March 5 – 6, 2024 Orlando Florida

Tuesday, March 5		Location	Speaker		
8:30-9:00	Check-In	Gateway 1			
	Coffee, juice, water, pastries				
9:00 - 9:15	Welcome & Introductions	Gateway 1	Scott Robertson		
9:15 -10:30	Maintaining a Clean & Healthy Database				
	Data cleansing is so important because it improves your				
	data quality and in doing so, increases overall				
	productivity. When you clean your data, all outdated or				
	incorrect information is gone – leaving you with the				
	highest quality information. In this session, participants				
	will learn best practices for cleansing & maintaining a				
	healthy database.				
	ChamberMaster/MemberZone Users	Gateway 1	Elizabeth Diephouse		
	GrowthZone Users	The Gathering	Cheri Petterson		
		Room			
10:45-12:00	Measuring Member Engagement	Gateway 1	Shelly Satre		
	Measuring the engagement of your members may be				
	challenging, but it's probably the best thing you could				
	ever do for keeping your organization strong and				
	sustainable. This session will cover the whys and hows of				
	measuring that engagement using surveys, reports, and				
	more				
12:00-1:00	Lunch & Learn (GrowthZone Pay)	Gateway 1	Elizabeth Dlephouse		
	Box lunch				
1:00-2:15	The Online Member Center				
	The Member Information Center in ChamberMaster and Info Hub in GrowthZone are a great way for				
	your members to take control of their own marketing by keeping their directory up to date and				
	submitting events, jobs, hot deals, and news releases. In this session, you will learn of the various				
	options available to your members and how to encourage them to log in.				
	ChamberMaster/MemberZone Users	Gateway 1	Elizabeth Diephouse		
	GrowthZone Users	The Gathering	Shelly Satre		
		Room			
2:15 - 2:30	Break	Gateway 1			
	Coffee, soda, cookies				
2:30 – 3:30	Security	Gateway 1	Jason Mueller		
	Presentation by GrowthZone's VP of Engineers				

3:30 – 4:30	5 Things You Should Know How to Do in Your GZCMS The tools and capabilities of GZCMS empower you to take control of your website in a flexible and user-friendly environment, but it can sometimes take some time to find your bearings. Here are a few of the most common tasks our customers need to perform, along with some tips and tricks along the way to help you learn the new editing tools.	Gateway 1	Shelly Satre
4:30 - 5:00	Wrap Up	Gateway 1	
5:30-7:00	Happy Hour Beverages and appetizers	Hyatt House Orlando Airport Gateway Patio	

Wednesday, March 6		Location	Speaker		
8:30 -9:00	Networking	Gateway 1			
	Coffee, juice, water, and pastries				
9:00-9:30	What's new	Gateway 1	Shelly & Deb		
9:30 - 9:45	Break/Ask Us Anything/Networking	Gateway 1			
	Coffee, juice, water, and pastries				
9:45 – 11:15	Running a Golf Tournament				
	Your software makes it easy to manage and promote your golf tournament, as well as accept				
	payments from your players and sponsors. In this session, you will learn the steps and best				
	practices for setting up a golf tournament using your GrowthZone or ChamberMaster software				
	ChamberMaster/MemberZone Users	Gateway 1	Elizabeth Diephouse		
	GrowthZone Users	The Gathering	Shelly Satre		
		Room			
11:15 – 12:00	Using the Staff App to Manage Your Event				
	The GrowthZone staff app is designed to help your staff accomplish some tasks while on the road				
	meeting members or managing an event. In this session we will take a look at how to check				
	people in and accept payments at an event.				
	ChamberMaster/MemberZone Users	Gateway 1	Elizabeth Diephouse		
	GrowthZone Users	The Gathering	Shelly Satre		
		Room			
12:00	Wrap Up		Scott Robertson		