10:00 Introductions

10:15 – 11:00 **Product Update**

New features are introduced quite often. Our product team will join us to provide an update on newly released and upcoming features.

11:00 – 11:30

Exploring the Event Enhancements

Many enhancements have been introduced for events and exhibitors over the past few months. This session will step through how to make the most to the new functionality.

11:30 – 12:00

Introducing the Community Platform

Use GrowthZone Community Platform's cutting-edge AI tech to facilitate authentic connections, enable seamless collaboration, improve learning outcomes, and encourage innovation across diverse interests and global audiences.

12:00 – 1:00 Lunch

1:00 – 2:15

Post Billing Activities

Sooner or later, your association is going to have a member who can't or won't pay their dues. While your processes may vary, your GrowthZone software provides several functions to assist you in managing unpaid invoices.

2:15 – 2:30 Break

2:30 – 3:30

Troubleshooting the M1 Sync and Reports

GrowthZone has provided an Event Log to monitor issues, errors, and information with the M1 integration. Learn how to review and analyze the log as well as reports that can be used for further investigation.

3:30 – 4:30

Using the Projects & Tasks Module to Track Continuing Education

Manage all projects from one location and track according to individual, organization, membership, and event.

4:30 – 5:00 **Account Management Wrap Up**