

# 5 Benefits of GrowthZone Pay

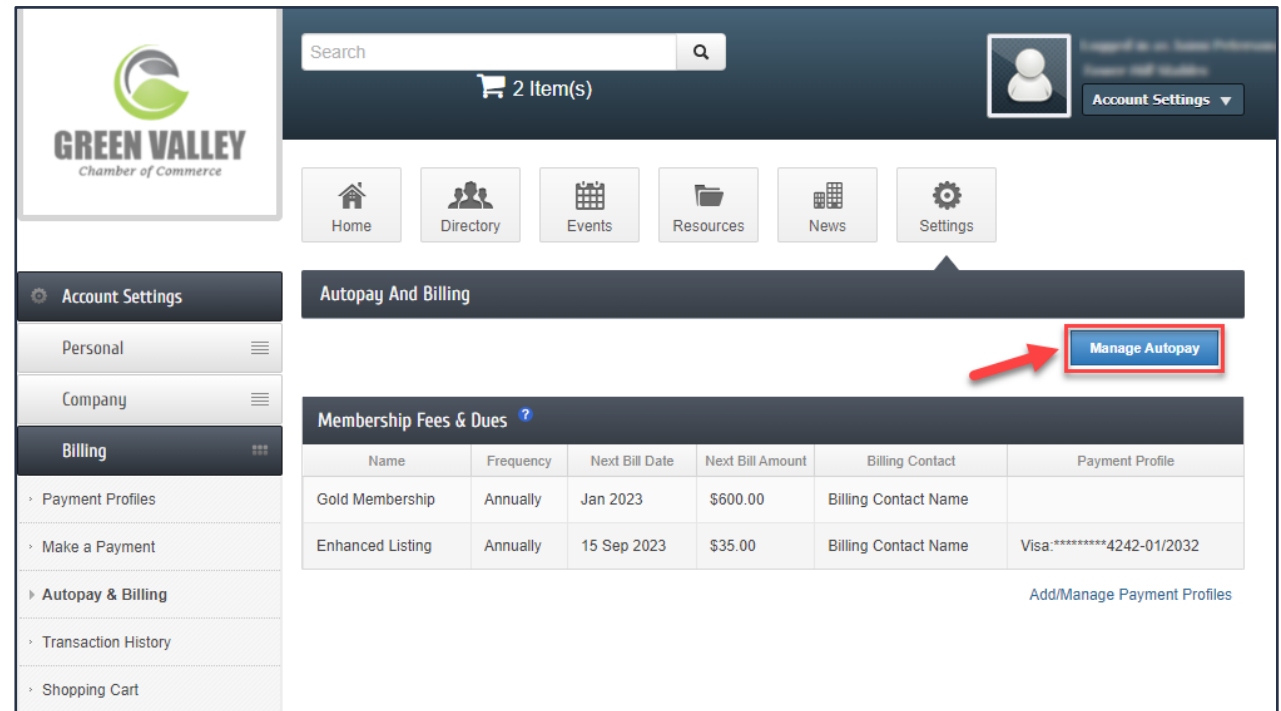
# 5 Benefits of GrowthZone Pay

1. Stored Profiles for Membership Dues
2. Stored Profiles in MIC & for Events
3. Monthly and Annual Billing
4. Easily process credit cards at events
5. Point of Sales within Staff App



# 1. Stored Profiles for Membership Dues

- Members store credit cards/bank accounts within MIC
- System automatically charges dues and other recurring fees to those cards/bank accounts
- KB: [Autopay & Billing Tab](#)



The screenshot displays the member portal interface for Green Valley Chamber of Commerce. The top navigation bar includes a search bar, a shopping cart icon with '2 Item(s)', a user profile icon, and an 'Account Settings' dropdown. Below the navigation bar are icons for Home, Directory, Events, Resources, News, and Settings. The left sidebar contains a menu with 'Account Settings' (expanded) and sub-items: Personal, Company, Billing, Payment Profiles, Make a Payment, Autopay & Billing, Transaction History, and Shopping Cart. The main content area is titled 'Autopay And Billing' and features a 'Manage Autopay' button highlighted with a red box and a red arrow. Below this is a 'Membership Fees & Dues' table.

Name	Frequency	Next Bill Date	Next Bill Amount	Billing Contact	Payment Profile
Gold Membership	Annually	Jan 2023	\$600.00	Billing Contact Name	
Enhanced Listing	Annually	15 Sep 2023	\$35.00	Billing Contact Name	Visa:*****4242-01/2032

[Add/Manage Payment Profiles](#)

# Stored Profiles – How It Works

- Enable Autopay under Billing Options & Settings
  - Set date to charge cards/bank accounts
- Promote ability to store cards to members
  - Template provided
- System creates invoice and charges payment profile on charge date
- KB: AutoPay of ePayment Profiles

Dear Mr. Smith,

Setup automatic payments! Never forget another membership payment! Save on stamps, checks, and late fees. Please follow these simple steps to get started.

1. \*Login to the Member Information Center at <http://kalamzooareachamber/login?dest=paybills>
2. Select the invoice you want to pay > continue > checkout
3. Enter payment information and select "**Turn on Autopay**" > checkout
4. Check the box to accept the terms and set up automatic payments > submit > continue

That's it! We will let you know when the setup is complete and provide confirmation of the automatic payment details. For questions or concerns, please contact us at (555) 555-5555 or [info@mailinator.com](mailto:info@mailinator.com).

Thank you!

**Kalamazoo Area Chamber**  
1903 W. Michigan Ave.  
Kalamazoo, MI 49008  
555-555-5555  
[kalamzoochamberinfo@mailinator.com](mailto:kalamzoochamberinfo@mailinator.com)

\***Forgot your login?** Go to [Forgot Password Link](#) to reset your password.

**Or create your login account** for the first time at this registration page:

<https://kalamzooareachamber/CreateAccount>

# Is Storing Cards in GrowthZone Pay Safe?

- [Stripe](#) credit card processor exceeds most stringent security standards
  - SSL Protection
  - [PCI Compliant](#)
  - Encrypted
- Credit card information **not** stored in CM/MZ database
- [Learn More About Security at Stripe](#)



**Secure Payments**





Powered by **stripe**

## 2. Stored Profile in MIC & for Events

- Members can store Payment Profiles for quick & easy payments
  - Credit Cards
  - Bank Accounts
- Members manage profiles independently within MIC
- KB: Member Options for Storing Payment Profiles

The screenshot shows a payment profile form for a user named Carroll Larsen. The total amount is \$50.00. The form is titled "Carroll Larsen" and includes a "Carroll Boutique" company name. It features a "Saved Card" section with a dropdown menu showing "Visa:\*\*\*\*\*4242-01/2025". The form also includes fields for First Name (Carroll), Last Name (Larsen), Street, City, State, Postal Code, Country (United States), Phone, and Email. There are "Back" and "Checkout" buttons at the bottom.

Carroll Larsen \$50.00

Online Credit Card Payment.    

Saved Card  New Card

\*Saved Cards: CSC: ?

Visa:\*\*\*\*\*4242-01/2025 ▼

First Name:  Last Name:

Company Name:

Street:

City:  State:  Postal Code:

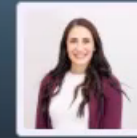
Country:  ▼

Phone:  Email:

[< Back](#) [Checkout >](#)



Search



Logged in as Mary West

Diephouse Realty

Account Settings



Home



Directory



Events



Resources



Reports



News



Settings

Shortcuts

Personal Information

Company Information

Hot Deals

Member To Member Deals

Job Postings

MarketSpace

Request for Proposals

Messages

Links

MIC How To's

How to Add a Job Posting

Home



Text



Link



Photo



Video

Post expert advice, tips or just something from your day.

All Favorites

Filter



David Buchanan

The Prairie Bay Restaurant

STATUS UPDATE

Thanks again to everyone who joined us for the charity run on Saturday. We were able to raise over \$10,000 for the local Animal Shelter!



Account Balance  
\$237.50

Pay

Upcoming Events

29

SEPTEMBER 2023

Harvest Festival 2023

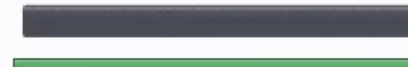
Come celebrate the harvest with your friends and neighbors. Festivities

... see more

REGISTER NOW

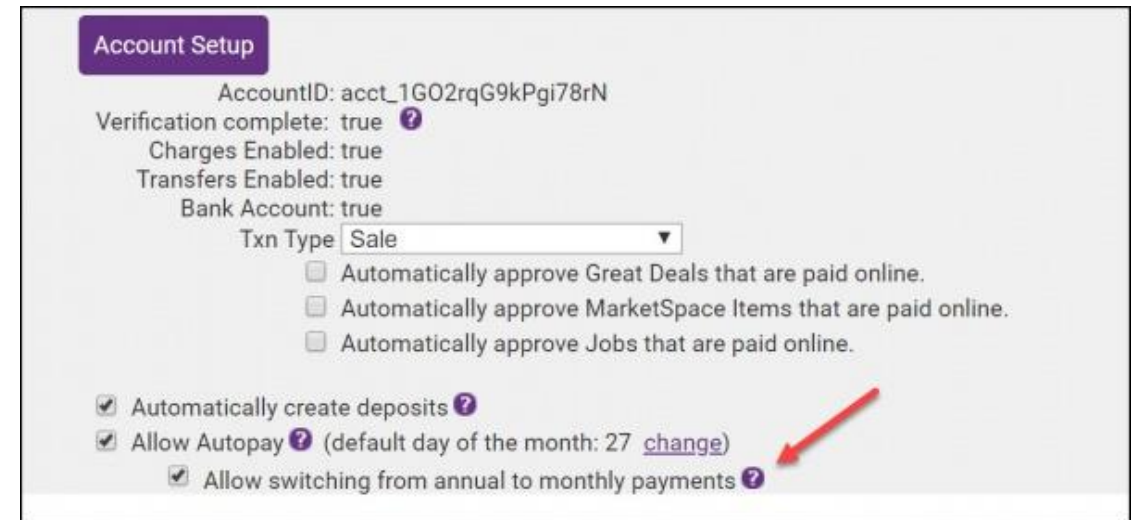
Member Profile

Your Company Profile is 100%



# 3. Monthly and Annual Billing

- Give AutoPay members option of annual or monthly billing
  - Reduces burden of large annual bill
  - Helps retain members
- KB: Enable Switching from Annual to Monthly Payments



**Account Setup**

AccountID: acct\_1G02rqG9kPgi78rN

Verification complete: true ?

Charges Enabled: true

Transfers Enabled: true

Bank Account: true

Txn Type: Sale

Automatically approve Great Deals that are paid online.

Automatically approve MarketSpace Items that are paid online.

Automatically approve Jobs that are paid online.

Automatically create deposits ?

Allow Autopay ? (default day of the month: 27 [change](#))

Allow switching from annual to monthly payments ?

A red arrow points to the "Allow switching from annual to monthly payments" checkbox.





Search



Logged in as Mary Hannah

Hannah's

Account Settings



Home



Directory



Events



Resources



Reports



News



Settings

Shortcuts

Personal Information

Company Information

Hot Deals

Member To Member Deals

Job Postings

Request for Proposals

Links

Association Resources

See our website

Home

Welcome Message

Read Later

Welcome to your member connection and resource center!

As a valued member of our Chamber of Commerce you have the opportunity to connect with other members, register for events, share news, jobs, hot deals and more!

The Latest COVID-19 UPDATES



Account Balance \$200.00

Pay

Upcoming Events

11

FEBRUARY 2023

Annual Ice Fishing Contest

Best Ice Fishing Contest in MN

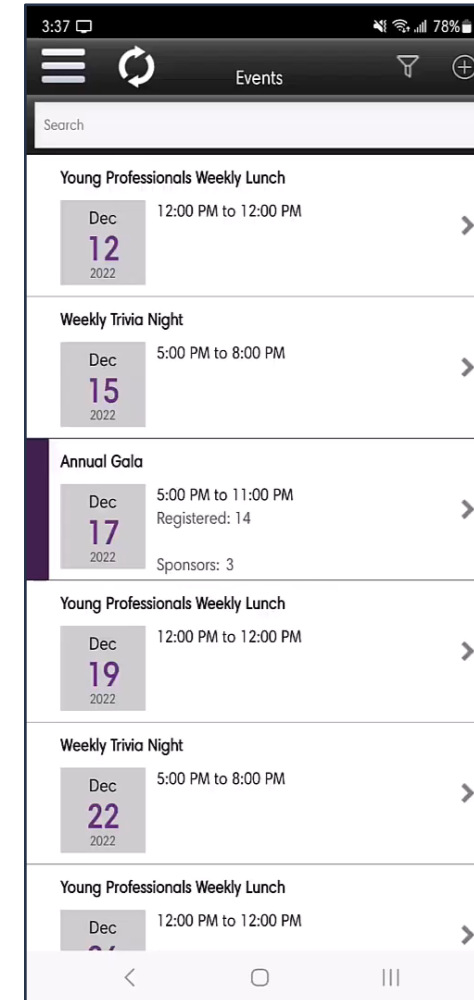
REGISTER NOW

Member Profile

Your Company Profile is 7%

## 4. Easily Process Credit Cards at Events

- Provide more payment options for members
- Use [mobile card reader](#) for faster, more efficient customer experience
- Payment receipts sent automatically
- Database updated automatically
- KB: [Manage Events with StaffApp](#)
- Video: [Paying Event Registrations with Credit Cards](#)



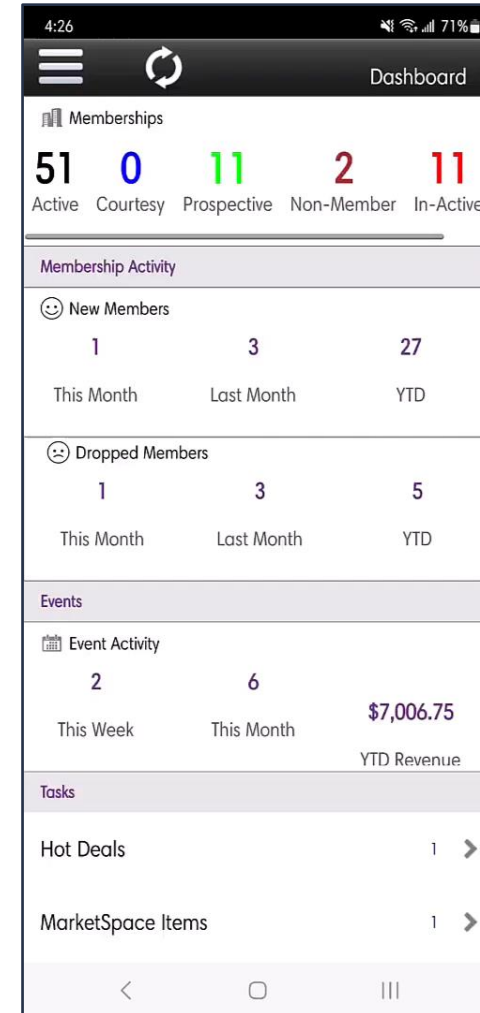
# Mobile Card Readers with the Staff App

- Quick checkout
- Smooth, efficient customer experience
- Recommended mobile card reader
- KB: Point of Sale in StaffApp
- KB: Mobile Card Readers



# 5. Point of Sales within Staff App

- Provides full feature check-out solution
- Sell additional items at events (drink tickets, raffle tickets, mulligans for golf tournaments, etc.)
- Easily sell items in the office
- Saves staff effort with automatic transactions created on the members' account
- KB: [GrowthZone Pay - Point of Sales](#)



# StaffApp Overview

- Companion product to software
  - Check-in event attendees
  - Create billing transactions
  - Add new members to database
    - Approve membership applications
  - Check account balance and recurring fees
  - Send eReferrals
  - Communicate with members
    - Email
    - Call
- KB: StaffApp Overview



# Bonus #1

- Automated deposits allow to easily match deposits made to bank account to transactions in your ChamberMaster software

Payments deposited to Deposit Account on 3/26/2020									
<input type="checkbox"/>	Date	Type	Ref #	Sale #	Method	Member Name	Bill To	Details	Amount
<input type="checkbox"/>	3/25/2020	PMT	<a href="#">876</a>		CreditCard	The Florist Shop	Linda Stanch	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/25/2020	PMT	<a href="#">765 CC</a>		CreditCard	The Florist Shop	Linda Stanch	500.00 New Member Dues	500.00
<input type="checkbox"/>	3/24/2020	RCPT	<a href="#">VISA *4242</a>	<a href="#">194</a>	CreditCard	Non-Member Transactions	Cheri Petterson	50.00 Gift Card Extravaganza!!! 0.00 Gift Card Extravaganza!!!	50.00
<input type="checkbox"/>	3/24/2020	RCPT	<a href="#">VISA *4242</a>	<a href="#">193</a>	CreditCard	Non-Member Transactions	Carol Bennett	25.00 Gift Card Extravaganza!!! 0.00 Gift Card Extravaganza!!!	25.00
<input type="checkbox"/>	3/24/2020	RCPT	<a href="#">VISA *4242</a>	<a href="#">192</a>	CreditCard	Non-Member Transactions	Tanyo May	50.00 Gift Card Options: Micki... 0.00 Gift Card Options: Gift C...	50.00
<input type="checkbox"/>	3/23/2020	PMT	<a href="#">VISA *4242</a>		CreditCard	Maysies Floral	Giana Mays	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/23/2020	PMT	<a href="#">VISA *4242</a>		CreditCard	Maysies Floral	Lara Oson	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/23/2020	PMT	<a href="#">VISA *4242</a>		CreditCard	Maysies Floral	Tanay Mays	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/23/2020	PMT	<a href="#">VISA *4242</a>		CreditCard	Non-Member Transactions	John Jones	200.00 May Golf Tournament: In...	200.00
<input type="checkbox"/>	3/19/2020	RCPT	<a href="#">VISA *4242</a>	<a href="#">191</a>	CreditCard	Non-Member Transactions	Lily Frank	50.00 Gift Card Options: Micki... 25.00 Gift Card Options: Micki... 0.00 Gift Card Options: Gift C...	75.00

# Bonus #2

- Refunds, dispute management and reconciliations handled directly in ChamberMaster/MemberZone database
- KB: [Manage Refunds](#)
- KB: [Disputed Charges](#)

**+ Features and Settings**

*All dates/times listed below are based on the Central time zone server (GMT-06:00).*

Payment Processing Transactions												
Member Name	Item	Txn ID	Billing Txn	CM Ref ID	CC Type	CC #	Amount	Processing Fee	Date Charged	Result	Action	
	Invoice	ch_2MmEzmOaiKbG3VY100QmpSW5 <b>Disputed: under review</b>	MasterCard *		MasterCard		\$150.00	\$4.94	1/3/2023 12:14PM	Success	<a href="#">Refund</a>	
	Backoffice Payment	ch_2MmfHEOaiKbG3VY10z6P0oWd	MASTERCARD*		MASTERCARD		\$310.00	\$9.72	3/17/2023 10:33AM	Success	<a href="#">Refund</a>	

# Bonus #3

- Reconciliation reports available in ChamberMaster database
- KB: [Payment Processing Report](#)
- KB: [Record GrowthZone Pay Transaction Fees with QuickBooks](#)

### Billing Reports

**Payment Processing Report** [Select Another Report](#)

Filter Options

Member:  
[Select a Member](#)

From:  [more...](#)  
To:

Only show successful transactions  
 Show item details  
 Show unresolved disputes

Unresolved disputed transactions regardless of date

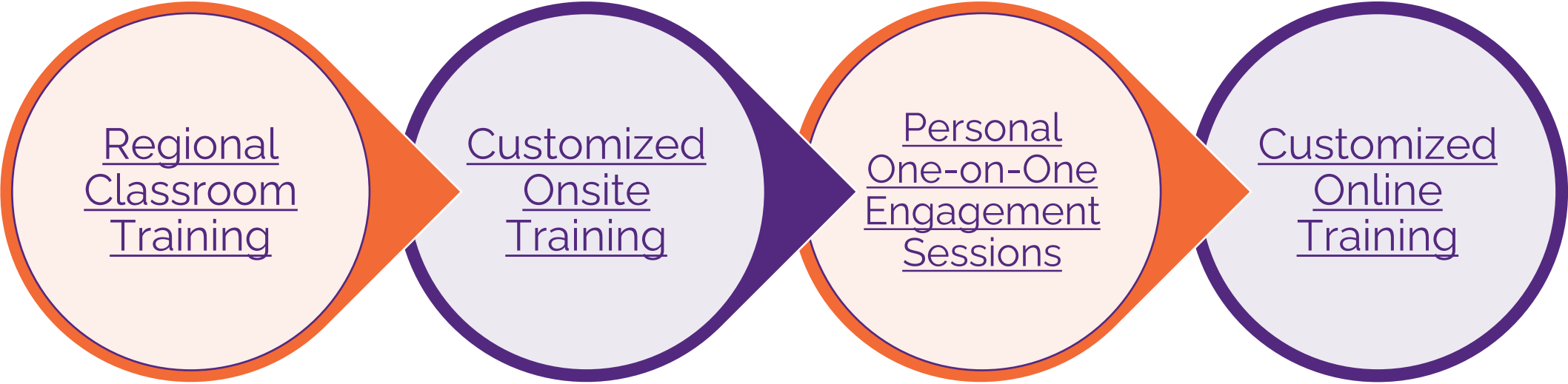
[Refresh Report](#) [Print Report](#) [Download Report](#) [Reset Options](#)



# Training Resources



# Expanded Training Offerings



Ready to implement GrowthZone Pay?  
Contact our Engagement Team  
[engagement@growthzone.com](mailto:engagement@growthzone.com)