GrowthZone - Working with the Member Recruitment Module







Overview of Member Recruitment Module

- **Create Sales Opportunity**
- Generate Proposal & Signup Link
- Understanding Timeline Items
- Generate Member Recruitment Reports

Overview



Member Recruitment is a module that allows you to track the progress of various sales opportunities from Lead to Win.



Overview



Opportunities may include:

- New Memberships
- Membership Upgrades
- Volunteers or Prospective Board Members
- Exhibitors for an Event





(Active] [Account Number] Add Tags							
Profile Info Proposals Timeline Commu	nication Tasks 0 Files	Activity					
Sales Person Category Matt Anakkala v New Memb	ership v	Sales Status Won	¥	Sales Stage Closed - Won		Save	7 Actions
One-Time Revenue Recurring Revenue	Estimated Close Date		Probability		Created Date		
25 1200	4/28/2017		100		4/28/2017		
Status Reason	Sales Source	V	Von/Lost Date				
Won 🔻	Email Campaign		4/28/2017				
Annual Revenue						Manage Custom Field	
500000							



A Sales Opportunity may be created for any existing contact in your database (if the contact does not exist – create first)

WIKI: <u>Create a Sales Opportunity</u>

Add/Edit Sales	Opportunity -					₽×
Organization		Source select	a Source	•	Sales Person Matt Anakkala	v
Sales Category select a Sales C		me Revenue		Recurring Revenue	Estimated Close	Date
Probability	Stage select a Stage -	• •	Status Active	٣	Won/Lost Date	
Delete					Cance	Done

Create Proposal



Two Step Process

- Setup the Proposal
- Add Fee Items to the Proposal

WIKI: Create a Sales Proposal

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Create Proposal



Add Fee Items

Membership Type							
0							
General Membership)						٣
o							
One-Time Fees							0
ltem Setup v	Description Setup	Quantity 1	Price 25	Disc \$0.00	Total \$25.00		•
Setup ¥	Setup	1	20				
Recurring Fees							
Item	Description	Quantity	Price	Disc	Total	Frequency	0
General Member 🔻	Default Annual Merr	1	1200	<u>\$0.00</u>	\$1,200.00	Annually	• ×



Timeline item will be automatically updated

- Email alert will be sent to those who have subscribed
- Proposal will be marked as accepted
- Won/Lost Date will be updated



Time-line items. Your sales opportunity milestones can be tracked with timeline items. Examples of milestones may include when this first became an opportunity, or when you sent the proposal

WIKI: Sales Proposal Timeline Items

Add	
Event Summary	ions
Initial Contact 4/28/2017	
Proposal Accepted 4/28/2017	



The Member Recruitment Reports help you understand the effectiveness of sales activities and the efficiency of the sales process:

- Member Recruitment Report
- Sales Opportunity Communication Report
- Sales Proposal Report
- Timeline Summary Report



The **Member Recruitment Report** provides you with many ways to analyze the opportunities in your funnel. For Example: you may analyze based on salesperson, sales source, sales probability, etc.

WIKI: Member Recruitment Report

Results												
Contact Name 🕈	Default Email 🕈	Default Phone ≑	Sales Person ≑	Estimated Close Date \$	One Time Value \$	Recurring Value \$	Total Value ≑	Status 🕏	Reason 🗢	Stage 🖨	Timeline 🕈	Timeline Date \$
			Matt Anakkala		\$0.00	\$0.00	\$0.00	Active			Initial Contact	5/11/2018
Aiden's Shoes	aiden@mailinator.com		Sheryl Rassler	5/2/2018	\$50.00	\$1,200.00	\$1,250.00	Active		Initial Contact	Initial Contact	4/11/201
Antiques on Main Street	dgoerges@mailinator.com	218-765- 7654	Cheri Petterson	4/28/2017	\$25.00	\$1,200.00	\$1,225.00	Won	Won	Closed - Won	Proposal Accepted	4/28/201
Bayview Motel			Brandon Zinda	5/11/2018	\$2,000.00	\$0.00	\$2,000.00	Won	Want member to member benefits	Hot	Proposal Accepted	4/11/201
Blossom's	blossoms@mailinator.com	215-777- 9876	Cheri Petterson		\$25.00	\$1,200.00	\$1,225.00	Active		Initial Contact		
Boardwalk Marina	jmicah@mailinator.com	503-445- 5788	Cheri Petterson		\$25.00	\$1,200.00	\$1,225.00	Active		Initial Contact	Initial Contact	9/28/201
Business XYZ			Matt Anakkala		\$0.00	\$0.00	\$0.00	Active			Initial Contact	5/4/2018
Cooking with Susie	soverholser@mailinator.com		Matt Anakkala	4/28/2017	\$25.00	\$1,200.00	\$1,225.00	Won	Won	Closed - Won	Proposal Accepted	4/28/201
Dollars Drive Landscaping & Nursery	DollarsDrive@paulbunyan.net	218-987- 9876	Sheryl Rassler	8/11/2017	\$100.00	\$2,000.00	\$2,100.00	Won	Won	Initial Contact	Proposal Accepted	8/11/201
Ginny	ginny@mailinator.com		Cheri Petterson		\$25.00	\$1,200.00	\$1,225.00	Won		Closed - Won	Proposal Accepted	5/21/201

Member Recruitment Report



Sales Persons	Sales Statuses	Sa	es Stages			Sales [Dispositions						
None Selected 👻	None Selected 👻		Non	e Selected 🔻			None Se	lected 👻					
Sales Source	Sales Categories	Cr	ated Date Rang	je		Won/L	ost Date Range						
None Selected 👻	None Selected 👻		No Dat	tes Selected 🔻			No Dates S	Selected 🔻					
Estimated Close Date	Probability	Me	mbership Type			Good/S	Service Item						
No Dates Selected 👻	No Range Selected 👻		Non-	e Selected 🔻			None Se	lected 👻					
+ Display Options	Results												
Display Options Fields to Display Contact Name, Default Email, Default Pho	one, D	Contact Name \$	Default Email \$	Default Phone \$	Estimated C Date \$	lose	One Time Value ≑	Recurring Value ≎	Total Value ≎	Status ¢	Reason ¢	Stage \$	Timeline 4
Display Options Fields to Display Contact Name, Default Email, Default Pho Estimated Close Date, One Time Valu Recurring Value, Sales Person, Stage, S	one, D Je, Re tatus,	Contact Name \$	Default Email ≑			lose			Total Value ≎		Reason ≎		Timeline \$
Display Options Fields to Display Contact Name, Default Email, Default Pho Estimated Close Date, One Time Val	one, D Je, Re tatus,	Contact Name Blossoms	Default Email ≎			lose			Total Value ≑ \$1,225.00	\$	Reason ¢	Stage \$	Timeline \$
Display Options Fields to Display Contact Name, Default Email, Default Pho Estimated Close Date, One Time Valu Recurring Value, Sales Person, Stage, S	one, D Je, Re tatus,		Default Email ≎	Phone 🗢		lose	Value 🗢	Value 🗢	Value 🗢	\$	Reason ¢	Initial	Timeline \$
Display Options Fields to Display Contact Name, Default Email, Default Pho Estimated Close Date, One Time Valu Recurring Value, Sales Person, Stage, S	one, D Je, Re tatus, ▼ Cheri Petterson Cheri Petterson		Default Email ≎	Phone 🗢		lose	Value ≑ \$25.00	Value \$ \$1,200.00	Value \$ \$1,225.00	\$	Reason ¢	Initial	Timeline 4
Display Options Fields to Display Contact Name, Default Email, Default Pho Estimated Close Date, One Time Valu Recurring Value, Sales Person, Stage, S	one, D Je, Re tatus, ▼ Cheri Petterson Cheri Petterson Count\Average\Totals		Default Email ≎	Phone 🗢		lose	Value ≑ \$25.00	Value \$ \$1,200.00	Value \$ \$1,225.00	Active	Reason ¢	Initial	Timeline ¢
Display Options Fields to Display Contact Name, Default Email, Default Pho Estimated Close Date, One Time Valu Recurring Value, Sales Person, Stage, S	one, D Je, Re tatus, ▼ Cheri Petterson Cheri Petterson Count\Average\Totals	Blossoms 1 Maison de	Default Email ≎	Phone 🗢		ilose	Value \$ \$25.00 \$25.00	Value ◆ \$1,200.00 \$1,200.00	Value \$ \$1,225.00 \$1,225.00	Active	Reason ¢	Initial Contact Initial	Initial

Timeline Date **\$**

4/28/2017



The **Sales Opportunity Communication Report** will show you a list of sales opportunities, and the number of days since the last communication

WIKI: <u>Sales Opportunity Communication Report</u>

Results		
Sales Person 🗢	Prospect Name \$	Days since contact 🖨
Matt Anakkala		0
Matt Anakkala	Newtons Farm	7
Matt Anakkala	Business XYZ	7
Cheri Petterson	Antiques on Main Street	9
Cheri Petterson	Blossom's	22



The **Sales Proposal Report** allows you to generate a list of all the sales proposals you have created

WIKI: Sales Proposal Report

Results									
Contact Name 🗢	Sales Person ≑	Proposal Name 🗢	Valid Until ¢	Status ¢	Stage 🖨	Sales Proposal Item 🖨	Sales Proposal Item Price \$	One Time Value \$	Recurring Value \$
Antiques on Main Street	Cheri Petterson	General Membership	6/27/2017	Won	Closed - Won	Setup	\$25.00	\$25.00	\$0.00
Antiques on Main Street	Cheri Petterson	General Membership	6/27/2017	Won	Closed - Won	Default Annual Membership	\$1,200.00	\$0.00	\$1,200.00
Bayview Motel	Brandon Zinda	Bayview Motel Sponsorship Proposal	6/10/2018	Won	Hot	Bronze Level Sponsorship	\$2,000.00	\$2,000.00	\$0.00
Blossom's	Cheri Petterson	General Membership	7/23/2017	Active	Initial Contact	Setup	\$25.00	\$25.00	\$0.00
Blossom's	Cheri Petterson	General Membership	7/23/2017	Active	Initial Contact	Default Annual Membership	\$1,200.00	\$0.00	\$1,200.00



The **Timeline Summary Report** summarizes all timeline items for each sales opportunity in your database

WIKI: <u>Timeline Summary Report</u>

Results														
Contact Name 🖨	Default Email 🖨	Default Phone ≑	Sales Person \$	Stage ≑	Initial Contact Date ≑	Proposal Sent Date ¢	Proposal Accepted Date ≑	Personal Visit Date ¢	Ambassador Call Date 🖨	Invite to monthly lunch Date \$	Personal Invite to BOH Date \$	Initial Email Date 🖨	2nd phone call Date \$	Drop Date \$
Joe's Pizzeria	jranard@mailinator.com		Cheri Petterson		3/17/2017									
The Ski Hill			Cheri Petterson	Closed - Won			5/7/2017							
Morgan Golf Club		2185647788	Cheri Petterson	Initial Contact	4/24/2017	4/27/2017	4/27/2017							
Ginny	ginny@mailinator.com		Cheri Petterson	Closed - Won	4/27/2017		5/21/2017	5/4/2017						

Questions?



¹⁸ Training and Support



Customer Service Hours:

Monday-Friday: 8am to 5pm (Central) <u>GZSupport@growthzone.com</u> 800.825.9171, Option 4, then Option 2

Online Support Wiki: Access Wiki »

Training Calendar: View Training Event Calendar »

Integrated Help/Chat: Chat with Support