

5 Benefits of GrowthZone Pay

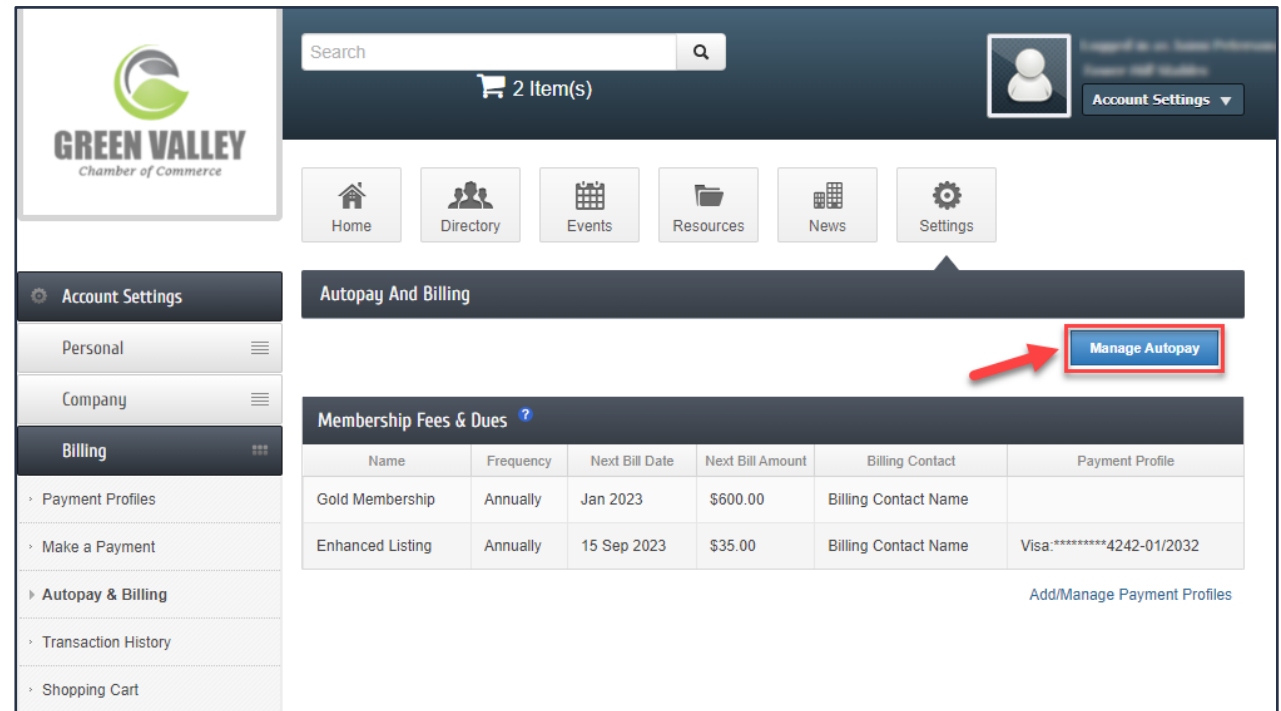
5 Benefits of GrowthZone Pay

1. Stored Profiles for Membership Dues
2. Stored Profiles in MIC & for Events
3. Save Money with Paperless Billing
4. Easily process credit cards at events
5. Point of Sales within Staff App



1. Stored Profiles for Membership Dues

- Members store credit cards/bank accounts within MIC
 - Sign up for Autopay independently
 - [How members setup Autopay](#)
- System automatically charges dues and other recurring fees to those cards/bank accounts
- Paperless billing
 - [Ugly truth of paper billing & payment processing](#)
- KB: [Autopay & Billing Tab](#)



The screenshot displays the member portal interface for the Green Valley Chamber of Commerce. The top navigation bar includes a search bar, a shopping cart icon with '2 Item(s)', a user profile icon, and an 'Account Settings' dropdown menu. Below the navigation bar are icons for Home, Directory, Events, Resources, News, and Settings. The main content area is titled 'Autopay And Billing' and features a 'Manage Autopay' button highlighted with a red box and a red arrow. Below this is a 'Membership Fees & Dues' table with the following data:

Name	Frequency	Next Bill Date	Next Bill Amount	Billing Contact	Payment Profile
Gold Membership	Annually	Jan 2023	\$600.00	Billing Contact Name	
Enhanced Listing	Annually	15 Sep 2023	\$35.00	Billing Contact Name	Visa:*****4242-01/2032

At the bottom right of the table, there is a link: 'Add/Manage Payment Profiles'.

Stored Profiles – How It Works

- Enable Autopay under Billing Options & Settings
 - Set date to charge cards/bank accounts
- Promote ability to store cards to members
 - Template provided
- System creates invoice and charges payment profile on charge date
- KB: AutoPay of ePayment Profiles

Dear Mr. Smith,

Setup automatic payments! Never forget another membership payment! Save on stamps, checks, and late fees. Please follow these simple steps to get started.

1. *Login to the Member Information Center at <http://kalamzooareachamber/login?dest=paybills>
2. Select the invoice you want to pay > continue > checkout
3. Enter payment information and select "**Turn on Autopay**" > checkout
4. Check the box to accept the terms and set up automatic payments > submit > continue

That's it! We will let you know when the setup is complete and provide confirmation of the automatic payment details. For questions or concerns, please contact us at (555) 555-5555 or info@mailinator.com.

Thank you!

Kalamazoo Area Chamber

1903 W. Michigan Ave.

Kalamazoo, MI 49008

555-555-5555

kalamzoochamberinfo@mailinator.com

***Forgot your login?** Go to [Forgot Password Link](#) to reset your password.

Or create your login account for the first time at this registration page:

<https://kalamzooareachamber/CreateAccount>

Is Storing Cards in GrowthZone Pay Safe?

- Stripe credit card processor exceeds most stringent security standards
 - SSL Protection
 - PCI Compliant
 - Encrypted
- Credit card information **not** stored in CM/MZ database
- [Learn More About Security at Stripe](#)



Secure Payments

Powered by **stripe**



Search



Logged in as Mary West

Diephouse Realty

Account Settings



Home



Directory



Events



Resources



Reports



News



Settings

Home

Welcome Message

Read Later

ChamberMaster is your direct connection to the **Kalamazoo Area Chamber**. As a member of the Kalamazoo Area Chamber, you have the opportunity to market your business to consumers visiting your website by enhancing your informational [home page](#) with [pictures](#) and [text](#). You can also post [hot deals](#), [job openings](#), and [events](#), and add [keywords](#) to help consumers find you when they run searches and reports to see hit statistics for your home page and other advertised items.



Account Balance
\$1695.00

Pay

Upcoming Events

21 JUNE 2023

Weekly Trivia Night

Trivia Night at Bell's Brewery!

REGISTER NOW

Member Profile

Your Company Profile is 94%



UPDATE

Shortcuts

Personal Information

Company Information

Hot Deals

Member-to-Member Deals

News Releases

Job Postings

MarketSpace

Request for Proposals

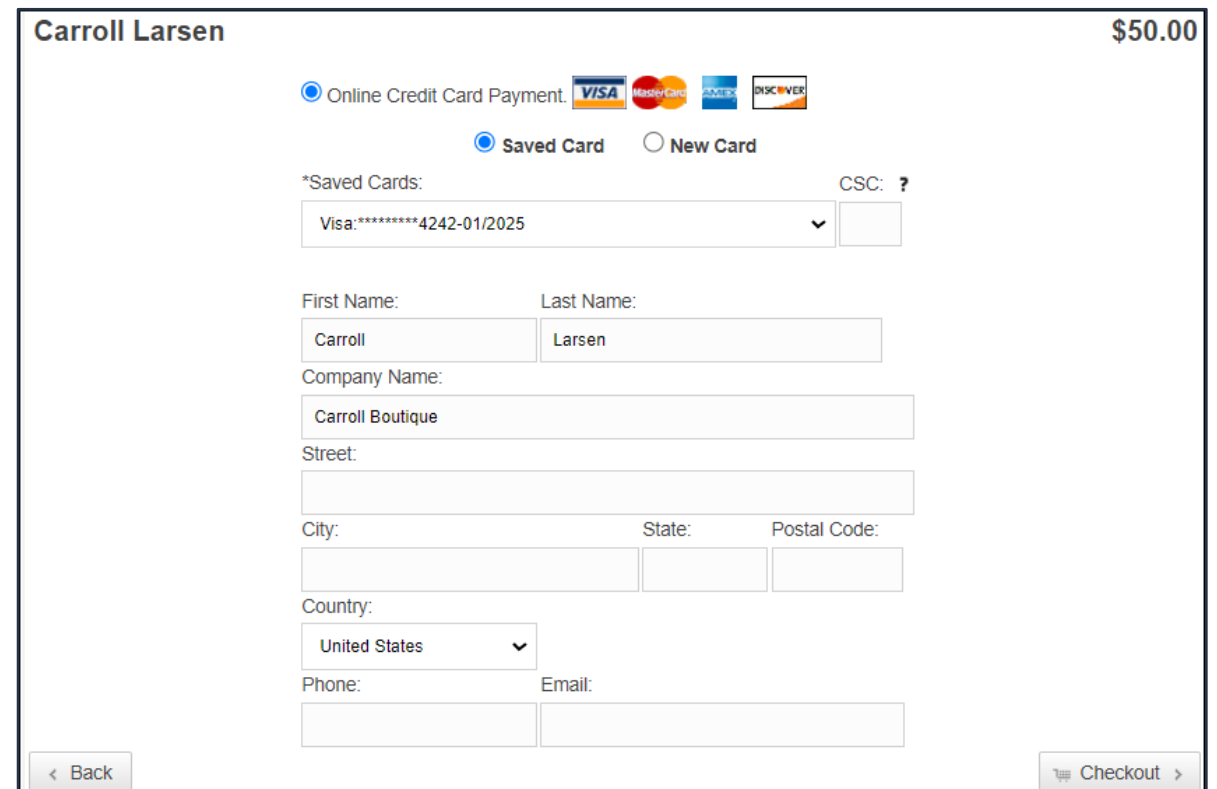
Links

MIC How To's

How to Add a Job Posting

2. Stored Profile in MIC & for Events

- Members can store Payment Profiles for quick & easy payments
 - Credit Cards
 - Bank Accounts
- Members manage profiles independently within MIC
- KB: Member Options for Storing Payment Profiles



The screenshot shows a payment profile form for a user named Carroll Larsen. The total amount is \$50.00. The form is titled "Carroll Larsen" and has a "\$50.00" price tag in the top right corner. It features a "Carroll Larsen" header and a "\$50.00" price tag in the top right corner. The form includes a "Payment Method" section with radio buttons for "Online Credit Card Payment" (selected) and "New Card". Below this, there are radio buttons for "Saved Card" (selected) and "New Card". A dropdown menu shows "Saved Cards" with one entry: "Visa:*****4242-01/2025". A "CSC: ?" field is also present. The form includes fields for "First Name" (Carroll), "Last Name" (Larsen), "Company Name" (Carroll Boutique), "Street", "City", "State", "Postal Code", "Country" (United States), "Phone", and "Email". Navigation buttons for "< Back" and "Checkout >" are at the bottom.



Logged in as Mary West

Diephouse Realty

Account Settings ▾



Home



Directory



Events



Resources



Reports



News



Settings

Shortcuts

Personal Information

Company Information

Hot Deals

Member-to-Member Deals

News Releases

Job Postings

MarketSpace

Request for Proposals

Links

MIC How To's

▸ How to Set Up AutoPay for Your

Home

Welcome Message

Read Later

ChamberMaster is your direct connection to the **Kalamazoo Area Chamber**. As a member of the Kalamazoo Area Chamber, you have the opportunity to market your business to consumers visiting your website by enhancing your informational [home page](#) with [pictures](#) and [text](#). You can also post [hot deals](#), [job openings](#), and [events](#), and add [keywords](#) to help consumers find you when they run searches and reports to see hit statistics for your home page and other advertised items.



Account Balance
\$706.00

Pay

Upcoming Events

29 JULY 2023

2023 Golf Tournament

Join us for the Kalamazoo Area Chamber's 24th Annual Golf

... see more →

ADD/EDIT REGISTRATION

Member Profile

Your Company Profile is 94%



3. Save Money with Paperless Billing

- Eliminate costs of paper billing
 - Hidden costs of paper invoices and payments
 - Staff use time more efficiently
- Member peace of mind
 - Autopay more secure than cash or checks
 - PCI-compliant payment security
 - Data encrypted and protected



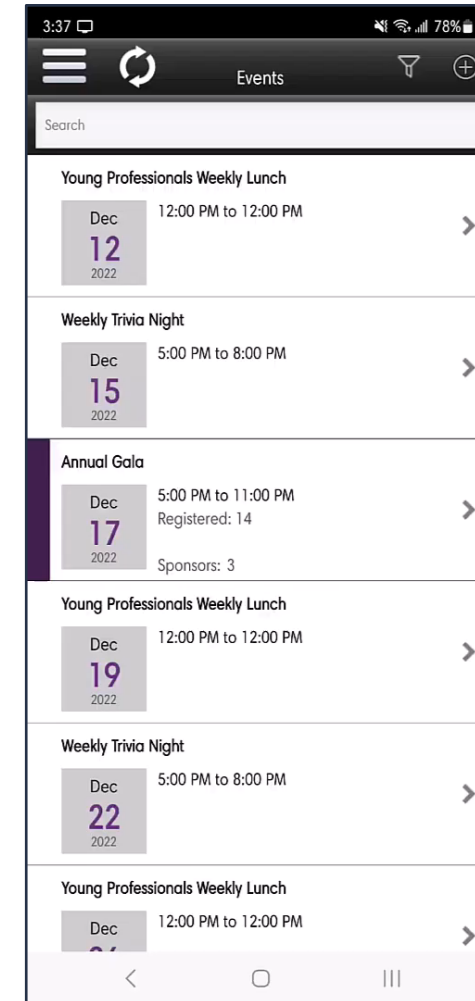
Best Practices for Paperless Billing

- Advise members of the switch in advance
 - Use email template
- Ensure member's contact email is accurate
- Maintain good sender reputation
 - Check Email Status Summary Report
- Provide ways to pay online
 - Link on invoice
 - Via MIC



4. Easily Process Credit Cards at Events

- Provide more payment options for members
 - Make it easy to pay
- Use [mobile card reader](#) for faster, more efficient customer experience
- Payment receipts sent automatically
- Database updated automatically
- KB: [Manage Events with StaffApp](#)
- Video: [Paying Event Registrations with Credit Cards](#)



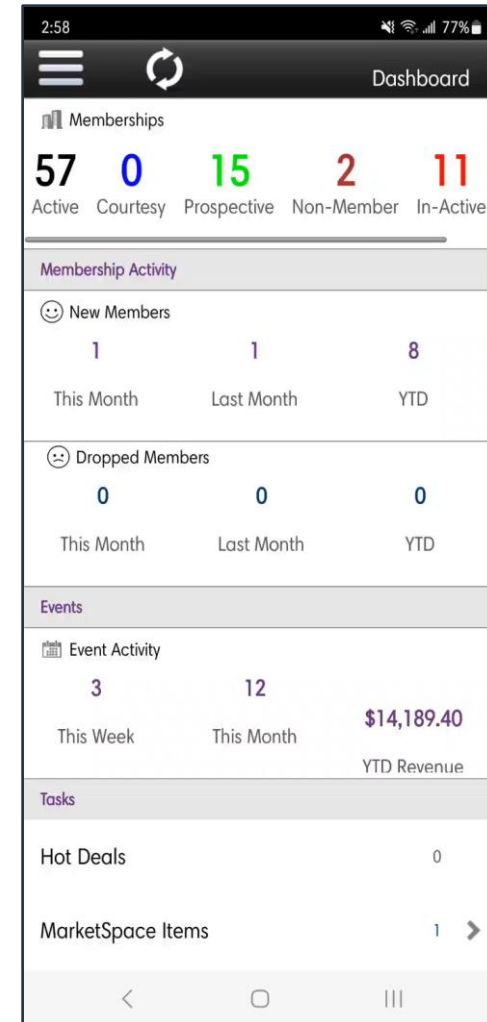
Mobile Card Readers & the StaffApp

- Quick checkout
- Smooth, efficient customer experience
- Use with Android and Apple devices
- Recommended mobile card reader
- KB: Point of Sale in StaffApp
- KB: Mobile Card Readers



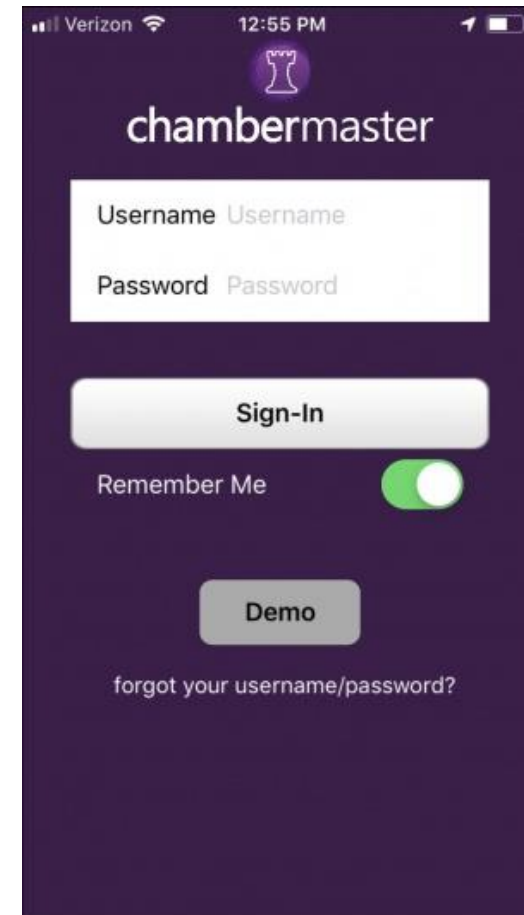
5. Point of Sale Module with StaffApp

- Provides full feature check-out solution
 - Mobile card reader compatible
- Sell additional items at tournament
 - Mulligans
 - Drink tickets
 - Contest/game entry
 - Raffle tickets
 - Tees
- Automatic transactions created on member's account
 - Sell items to non-members, too!



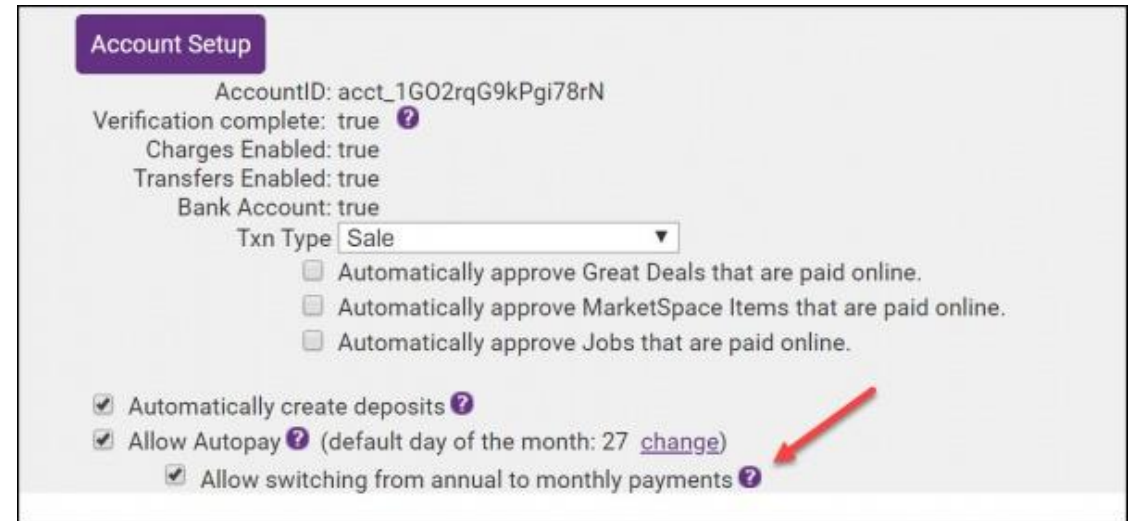
StaffApp Overview

- Companion product to software
 - [Check-in](#) event attendees
 - Create billing transactions
 - [Add new members](#) to database
 - [Approve](#) membership applications
 - Check account balance and recurring fees
 - Send [eReferrals](#)
 - Communicate with members
 - [Email](#)
 - [Call](#)
- KB: [StaffApp Overview](#)



Bonus Benefit #1

- Give AutoPay members option of annual or monthly billing
 - Reduces burden of large annual bill
 - Helps retain members
- KB: Enable Switching from Annual to Monthly Payments



Account Setup

AccountID: acct_1G02rqG9kPgi78rN

Verification complete: true ?

Charges Enabled: true

Transfers Enabled: true

Bank Account: true

Txn Type: Sale

Automatically approve Great Deals that are paid online.

Automatically approve MarketSpace Items that are paid online.

Automatically approve Jobs that are paid online.

Automatically create deposits ?

Allow Autopay ? (default day of the month: 27 [change](#))

Allow switching from annual to monthly payments ?



Search



Logged in as Mary Hannah

Hannah's

Account Settings



Home



Directory



Events



Resources



Reports



News



Settings

Shortcuts

Personal Information

Company Information

Hot Deals

Member To Member Deals

Job Postings

Request for Proposals

Links

Association Resources

See our website

Home

Welcome Message

Read Later

Welcome to your member connection and resource center!

As a valued member of our Chamber of Commerce you have the opportunity to connect with other members, register for events, share news, jobs, hot deals and more!

The Latest COVID-19 UPDATES



Account Balance \$200.00

Pay

Upcoming Events

11

FEBRUARY 2023

Annual Ice Fishing Contest

Best Ice Fishing Contest in MN

REGISTER NOW

Member Profile

Your Company Profile is 7%

Bonus Benefit #2

- Automated deposits allow to easily match deposits made to bank account to transactions in your ChamberMaster software

Payments deposited to Deposit Account on 3/26/2020									
<input type="checkbox"/>	Date	Type	Ref #	Sale #	Method	Member Name	Bill To	Details	Amount
<input type="checkbox"/>	3/25/2020	PMT	876		CreditCard	The Florist Shop	Linda Stanch	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/25/2020	PMT	765 CC		CreditCard	The Florist Shop	Linda Stanch	500.00 New Member Dues	500.00
<input type="checkbox"/>	3/24/2020	RCPT	VISA *4242	194	CreditCard	Non-Member Transactions	Cheri Petterson	50.00 Gift Card Extravaganza!!! 0.00 Gift Card Extravaganza!!!	50.00
<input type="checkbox"/>	3/24/2020	RCPT	VISA *4242	193	CreditCard	Non-Member Transactions	Carol Bennett	25.00 Gift Card Extravaganza!!! 0.00 Gift Card Extravaganza!!!	25.00
<input type="checkbox"/>	3/24/2020	RCPT	VISA *4242	192	CreditCard	Non-Member Transactions	Tanyo May	50.00 Gift Card Options: Micki... 0.00 Gift Card Options: Gift C...	50.00
<input type="checkbox"/>	3/23/2020	PMT	VISA *4242		CreditCard	Maysies Floral	Giana Mays	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/23/2020	PMT	VISA *4242		CreditCard	Maysies Floral	Lara Oson	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/23/2020	PMT	VISA *4242		CreditCard	Maysies Floral	Tanay Mays	100.00 May Golf Tournament: In...	100.00
<input type="checkbox"/>	3/23/2020	PMT	VISA *4242		CreditCard	Non-Member Transactions	John Jones	200.00 May Golf Tournament: In...	200.00
<input type="checkbox"/>	3/19/2020	RCPT	VISA *4242	191	CreditCard	Non-Member Transactions	Lily Frank	50.00 Gift Card Options: Micki... 25.00 Gift Card Options: Micki... 0.00 Gift Card Options: Gift C...	75.00

Bonus Benefit #3

- Refunds, dispute management and reconciliations handled directly in ChamberMaster/MemberZone database with
- KB: Manage Refunds
- KB: Disputed Charges

+ Features and Settings

All dates/times listed below are based on the Central time zone server (GMT-06:00).

Payment Processing Transactions											
Member Name	Item	Txn ID	Billing Txn	CM Ref ID	CC Type	CC #	Amount	Processing Fee	Date Charged	Result	Action
	Invoice	ch_2MmEzmOaiKbG3VY100QmpSW5 Disputed: under review	MasterCard *		MasterCard		\$150.00	\$4.94	1/3/2023 12:14PM	Success	Refund
	Backoffice Payment	ch_2MmfHEOaiKbG3VY10z6P0oWd	MASTERCARD*		MASTERCARD		\$310.00	\$9.72	3/17/2023 10:33AM	Success	Refund

Bonus Benefit #4

- Reconciliation reports available in ChamberMaster database
- KB: [Payment Processing Report](#)
- KB: [Record GrowthZone Pay Transaction Fees with QuickBooks](#)

Billing Reports

Payment Processing Report [Select Another Report](#)

Filter Options

Member:
[Select a Member](#)

From: [more...](#) Only show successful transactions

To: Show item details

Show unresolved disputes

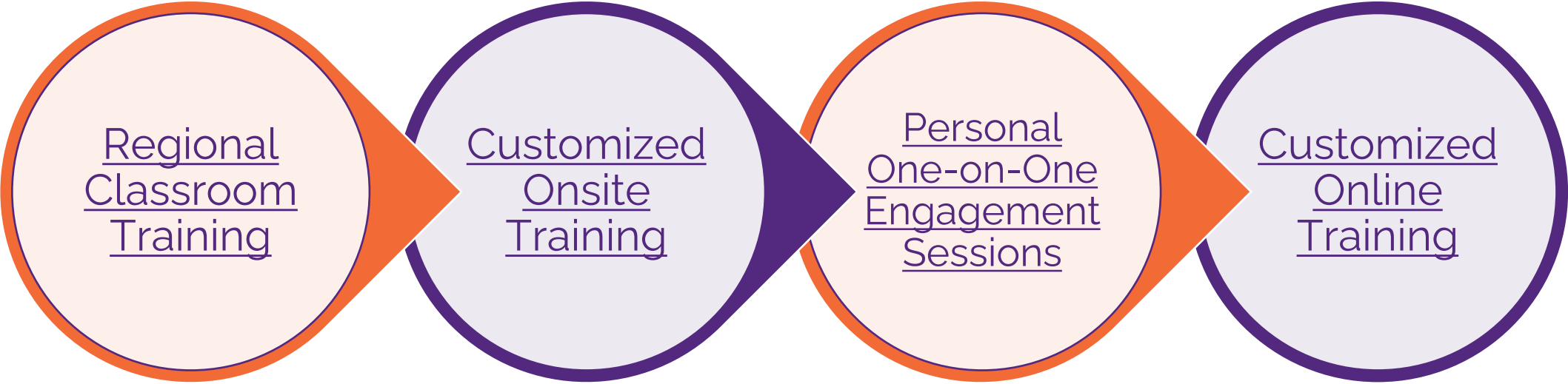
Unresolved disputed transactions regardless of date

[Refresh Report](#) [Print Report](#) [Download Report](#) [Reset Options](#)

Training Resources



Expanded Training Offerings



Ready to implement GrowthZone
Pay? Contact our
Account Management Team
accountmanagement@growthzone.com