

REFUND PROTECTION

# Registration Protection

Protecting non-refundable registration fees.

## What is Registration Protection?

Registration Protection reimburses members for their non-refundable registration fees if they are unable to attend an event due to unforeseen and covered circumstances. Members are refunded by ViCoverage, while your event revenue stays intact.

## How it Works:

When registering for an event, members have the option to add Registration Protection at checkout. If they're unable to make it for a covered reason, they can easily request a refund for up to 100% of their non-refundable fees in just a few clicks by visiting: [customers.vicoverage.com](https://customers.vicoverage.com).

## How will this impact our administrative resources?

The ViCoverage Team handles all claims and customer support inquiries regarding coverage, reducing administrative time and tasks for you. As a result, this frees up significant administrative time and resources.

## What's Covered:

-  **Illness or Injury:** You become seriously ill or injured and are advised not to attend the event by a doctor.
-  **Family Emergency:** A family member is hospitalized or needs your care unexpectedly.
-  **Car Breakdown:** Your car breaks down on your way, preventing you from getting to the event.
-  **Job Loss or Relocation:** You or your spouse lose a job (after 3+ years) or are relocated 100+ miles for work.
-  **Emergency Service Duty:** You are called to active duty as military, police, fire personnel, or first responder.
-  **Pregnancy/Adoption:** A child is placed in your care or you become pregnant after registering and a doctor advises you against attending the event.
-  **Home Emergency:** Your home becomes uninhabitable due to flood, burglary, vandalism, or a natural disaster.



### Increase registrations

Members are more likely to register if they know they're covered.



### Protect your revenue

Offer an alternative option to the standard no-refund policy and keep your revenue.



### Eliminate friction

ViCoverage handles all claims and inquiries regarding coverage.

## LEARN MORE:

[ViCoverage.com/Event-Registration-Protection](https://ViCoverage.com/Event-Registration-Protection)

## QUESTIONS?

[support@vicoverage.com](mailto:support@vicoverage.com)